

WindowsXP Pro Service P2 – Lost Help Files

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 - *Date:* Fri, 18 Nov 2005 05:14:55 +0000
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I have been using my Sony VAIO with Service Pack 2 for over a year now and have all of a sudden lost my help files. Clicking on the help and support icon does nothing and when I try to access help in Excel, Word etc, even though the help topics are there when the dialogue boxes open they are completely blank.

I have been told to do a repair from the Windows XP disk, but unfortunately the Sony VAIO comes with pre-installed software and the restore disks do not have the facility to reinstall or repair windows, only the option to restore bck to original state.

I have tried a system restore but that didn't work. Doing a clean boot didn't work either and gong into services management indicates that help is started.

Would borrowing a window XP pro disk from someone else and trying to do a repair work or would the product key be different?
If anyone has any ideas out there I would be pleased to hear them.

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- *Follow-Ups:*
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 ◇ *From:* Schroedinger's Cat
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