

Re: Freezing Programs

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-08/msg08341.htm

- *From:* "Shenan Stanley" <newsHelper@xxxxxxxxxx>
 - *Date:* Sun, 28 Aug 2005 12:43:48 -0500
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slocke wrote:

- > I have re-occurring problems with windows. Lately, when i try to
- > install programs, open media from the internet, add files to my
- > windows media playlist, the programs just freeze. And i have to
- > Ctr.Alt.Delt..all the time...
- >
- > is there a certain problem that needs to be fixed?

Shenan Stanley wrote:

- > Not enough information to tell you.
- > Could be spyware/adware/malware.
- > Could be a virus/trojan/worm.
- > Could need updates/patches.
- > Could have a hardware issue/malfunction.
- > Could need new drivers for your hardware.
- > Could need patches/updates for the other software.
- >
- > Microsoft has these suggestions for Protecting your computer from the
- > various things that could happen to you/it:
- <snip>

slocke wrote:

- > for some reason i have trouble getting updates...they get half done,
- > then say errors and stuff..

Did I mention before...

"Not enough information to tell you."?

Same answer.

Go through the list I gave you earlier – see what things you do and don't do. Scan your system for spyware/adware/malware. Scan it for viruses/worms/trojans. CHKDSK your drive(s). Uninstall unused applications and set unused services to manual. Tweak your system a little and clean it up – then see if you can get patches.. If you cannot – come back here with these "errors and stuff" and try posting the exact messages you are seeing.

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Shenan Stanley
MS-MVP

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How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>

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• **References:**

- ◆ **Freezing Programs**
 - ◇ From: slocke
 - ◆ **Re: Freezing Programs**
 - ◇ From: Shenan Stanley
 - ◆ **Re: Freezing Programs**
 - ◇ From: slocke
-
- Prev by Date: **Re: Stopmessage every time I play a game.**
 - Next by Date: **Re: Cannot complete final step of restoring corrupt system files**
 - Previous by thread: **Re: Freezing Programs**
 - Next by thread: **Re: "Free" Registry Cleaner any good?**
 - Index(es):
 - ◆ **Date**
 - ◆ **Thread**