

Re: unmountable_boot_volume error – unable to log onto windows

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-08/msg05581.htm

- *From:* "Jupiter Jones [MVP]" <jones_jupiter@xxxxxxxxxxxxxx>
 - *Date:* Thu, 18 Aug 2005 11:58:33 -0600
-

Power off

Desktop:...Open the case and reseal the hard drive IDE ribbon cable at both ends.

Laptop/Portables:... simply remove and reinsert the hard drive.

If that fails:

<http://support.microsoft.com/?kbid=297185>

<http://support.microsoft.com/?kbid=315403>

Otherwise go to the website of the hard drive manufacturer and download their hard drive diagnostics.

Do you have a hard drive overlay such as Max Blast?

Windows XP sometimes has issues with overlay software.

You may need to perform a Clean Installation without their overlay software which is not needed anyway.

Jupiter Jones [MVP]

<http://www3.telus.net/dandemar>

<http://www.dts-l.org>

"maworthington" <maworthington@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:4E2A070D-7156-4F59-85AB-53E70032CD26@xxxxxxxxxxxxxxxxxxxxx>

> The other day, upon load up, windows will not load up at all. I get past
> the
> bios setup and then get the WindowsXP load up screen. After the load up
> screen i get a blue screen that flashes on the screen and then reboots the
> pc. This blue screen goes by so fast, it is impossible for anyone to see
> what the screen says. we ended up taking our digital camera and record
> the
> process. we were then able to find out what the screen says. we even
> attempted to boot up in safe mode. when we do this, it starts to load up
> a
> bunch of files in dos prompts and always stops on agp44.sys file. no idea
> if
> this is important or not. we have not installed any new hardware for at

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- > least 30–40 boot ups. it was never the best of pc's but always worked.
- > any
- > idea would be appreciative.
- >
- > The following is what the screen displayed and is slightly paraphrased for
- > length.
- >
- > mark
- > _____
- > A problem has been detected and windows has been shut down to prevent
- > damage to your computer.
- >
- > Unmountable_Boot_Volume
- >
- > If 1st time _> restart pc. if it appears again Follow Steps:
- >
- > check hardware and software is installed. if new installation _ contact
- > vendor for windows update.
- >
- > if problem continues disable/remove and reinstall hardware/software.
- >
- > tech info
- >stop : 0x000000c? c0x02277000, 0xc0000006, 0x00000000, 0x00000000

• **References:**

- ◆ [unmountable boot volume error – unable to log onto windows](#)
◇ From: maworthington
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