

Re: Internet Windows Keep Closing

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-08/msg03452.htm

- *From:* "Maurice N ~ MVP" <maurice@xxxxxxxx>
 - *Date:* Wed, 10 Aug 2005 06:44:02 -0500
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Take good precautions because the "memory cannot be read" (or a close variant) points to possible bad RAM memory or other hardware related issue. Insure you do not have bad, marginal, or flaky RAM memory chips. Likewise, insure you have good/steady electric power & no hardware problems.

Also, have good pc ventilation & adequate cooling. Beware overheating.

If you suspect a heating problem, first be sure there is sufficient space all around the pc case for air circulation. Be sure there is nothing blocking any air intake slots. Take a look at the power supply fan (usually in back of the pc case) to be sure it is not blocked with dust & gunk, and that it is turning when power is on.

Take a look at the system's Event Log:
Select Start button/ select Run , then type in

eventvwr.msc<enter>

— or Go to Control Panel / Performance and Maintenance/Administrative Tools >Event Viewer.

Review the sections and look for Errors or Warnings that match the time the event occurred. Double click—the information "may" give a clue.

Run a RAM memory test. MEMTEST86 is one such utility.

See <http://www.memtest86.com/>

Running a memory test is very highly advised in this case. As is deleting/clearing your Temporary internet cache files, and using Disk Cleanup.

But test RAM first ! Insure RAM is ok before doing anything else.

—
Maurice N
MVP Windows – Shell / User

Foxxcub1 wrote:

- > Everytime I have more than one internet window open, whether it's a
- > website or pop-up, and try to close one, they all close. I sometimes
- > get an error message saying 0x00000054 cannot be 'read'. Can anyone
- > tell me how to fix this? Thankyou

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- **References:**

- ◆ **[Internet Windows Keep Closing](#)**

- ◇ From: Foycub1

- Prev by Date: **[Re: *Ping* Maurice N MVP \(PC Wont Boot\)](#)**

- Next by Date: **[Re: A big problem with Recycle Bin](#)**

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