

Re: XP install problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-08/msg00672.htm

- *From:* "Brian" <anonymous@xxxxxx>
 - *Date:* Sun, 31 Jul 2005 17:02:37 -0500
-

You have a few options. You can enable boot logging from the advanced startup screen. Then check the Ntbtlog.txt file in the sysroot directory.

Since this is a new install you can also check the setuperr.log file in the sysroot directory. These two log files could possibly shed some light on whats causing your startup problem.

You can edit the boot.ini file using the /SOS switch. This will show you each driver as it is loaded during startup. If its a driver problem when it hangs you will know which one is causing your problem.

A quick check of the event viewer may also help you determine what the problem is.

A trip into the recovery console to run a chkdsk /r and/or disabling services might also help.

GL,

Brian Pugh

A+, Network +, MCP

"Chuck Jurgens" <chuck.jurgens@xxxxxxxxxxxxxxxx> wrote in message

[news:bnbHe.11876\\$oz.6636@xx](mailto:news:bnbHe.11876$oz.6636@xx)

> I replaced the HDD in my Dell Inspiron 8000 laptop and have been trying to

> install Win XP – without much success. I have followed the instructions

> that Dell provides concerning Win XP installation on the 8000, i.e.,

> partition the HDD, format for NTFS, install XP.

>

> When I boot the 8000 (after the installation), the PC hangs at the blue

> "welcome" screen or sometimes it gets to the Desktop and then hangs. I

have

> to power off and re-boot MANY times before it will boot up properly and

> work.

>

> I can boot into SAFE mode and things work fine. I can shut down and

> SOMETIMES re-boot normally and things work OK – but most of the time it

> doesn't.

>

> If I boot into SAFE mode and select the "VGA mode", the system will hang

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> just like it does during a normal boot. I figured that I had a video driver
> problem so I loaded the latest video driver for my system. I still have the
> same problem.
>
> I have the latest BIOS.
>
> Is there a way to select which drivers are allowed to install during startup
> like we used to be able to do in Win 98, i.e., accept or reject the driver
> to see which one was causing the problem?
>
> I am pulling out my hair. Does anyone have any suggestions?
>
> Thanks.
>
> Chuck
>
>

• *Follow-Ups:*

- ◆ [Re: XP install problem](#)
◇ From: Chuck Jurgens

• *References:*

- ◆ [XP install problem](#)
◇ From: Chuck Jurgens
- Prev by Date: [Re: File Folder Open problem](#)
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