

XP SP 2 and updates Please help.tried many solution not solved as

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- *From:* MAYMAN <MAYMAN@XXXXXXXXXXXXXXXXXXXXXXXXXXXX>
 - *Date:* Sun, 31 Jul 2005 04:25:02 -0700
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I have seen a problem and would like to solve it.

In Windows XP with SP 1, and later installed service pack 2 which has auto update enabled.

The Norton Antivirus was also working fine and the internet connection had no problem

After some windows updates were installed automatically and the computer restarted the following errors are noted .Kindly do give a solution.

- 1.An error Symantec Email Proxy comes up and the Antivirus is Auto protect is disabled, after manually enabling the Auto protect it works.(I NOW UNINSTALLED IT)
2. An error Cannot load phone book Error 5 appears.
- 3.The Internet connection does not work and the error 720 is shown.(STILL PERSISTS AFTER I RAN netsh winsock reset)
- 4.The Security center says Firewall is disabled. When we manually try to enable it to through the services, Could not start the Windows Firewall?Internet Connection Sharing (ICS) service on local computer.Error 2.The system cannot find the specified file.(NOT CLEARING AND WORKING)

Please help as soon as possible. A detailed mail to solve the problem would be appreciated. I am a computer technician trying to solve this at a customer's place.

my email mayman_2005@XXXXXXXXXXXX

Kindly do help me to solve the above problems

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- *Follow-Ups:*
 - ◆ **Re: XP SP 2 and updates Please help.tried many solution not solved as**

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◇ *From: Jim*

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