

## Re: 169 IP address probs

---

*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2005-07/msg05256.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-07/msg05256.htm)

---

- *From:* Enkidu <[enkidu.com@xxxxxxxxxxxxxxxx](mailto:enkidu.com@xxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 19 Jul 2005 19:57:25 +1200
- 

Sparda wrote:

"oubball14" wrote:  
> HELP PLEASE!!  
> Today my boyfriend went to his computer which he had  
restarted  
> and he tried to connect to the internet (cable modem) and he  
> couldn't get online. He usually has his computer on ALL THE  
> TIME, and is constantly on the internet. when we called our  
> service provider they had us run through some things trying  
to  
> repair the connection and they couldn't fix it and said w  
> should call microsoft because we have the 169 IP address and  
> it means there's something wrong with our computer not our  
> connection. I have been researching online all night looking  
> for answers and we have tried a number of different things  
to  
> fix this. Please, if anyone can help, let me know. I am  
> pretty computer stupid, so you may have to spell things out  
> for me. Thanks in advance for anyone who is willing to help  
> us out.  
> > Btw, there is no network set up in our apartment yet, his  
> computer is the only one that's been connected to the  
> internet, and we've had the internet set up for over 4  
months  
> now...if you need anymore info, let me know  
> > thanks

IP address assignments are made by the ISP, if the IP address is wrong, it would be the ISP's fault not microsofts (althouhg I blame microsoft for alot of things). What kind of cable modem is it, is it a direct cable modem (i.e. plugged into a usb port or other wise) or a gateway cable modem, and plugs into the ethernet/RJ-45/Network port on the PC?

>

Sparda, that is wrong. The ISP provides the external address of the modem and the internal addresses are either supplied by the modem, some other device on the internal network, or is manually configured into the

Re: 169 IP address probs

devices on the network.

The 169 addresses are called "APIPA addresses" and are automatically generated by a computer if a) it is configured to get an address automatically, and b) it can't get one automatically. So, I assume that the computer used to get its IP address from the cable modem, and now it doesn't. Have you tried restarting the cable modem?

Cheers,

Cliff

--

Barzoomian the Martian - <http://barzoomian.blogspot.com>

.