

Re: Random crashing

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-07/msg02072.htm

- *From:* "Michael T" <anonymous@xxxxxxxxxxxxxx>
 - *Date:* Thu, 7 Jul 2005 13:56:43 -0700
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"Tealfin" <Tealfin@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:F718E120-1833-4A11-BAFA-4C8422EABC2D@xxxxxxxxxxxxxxxxxxxx
> While reading you post I crashed again. I have done as you suggested. now
> what? will that prevent it from crashing? Or should I look for something
> else
> to post here for some advice?

Hopefully you will not get an error message (a.k.a. Stop Message with a code like 0x000008E). If you write down the message and post it here perhaps we can offer a solution.

Is there a pattern here? For example, are you always using IE when it crashes? If yes, does it crash while a new web page is being launched?

Also, I would check Event Viewer if I were you.
Go to Start > Run and type
eventvwr.msc
click OK

Now check the trees for Application and System and look for any entries flagged as errors with a red X.

Also check Device Manager for devices flagged as bad.

Try Safe Mode (tapping F8 a few times while booting). While there check for viruses and spyware. Then boot in normal mode.

If you have your XP CD-ROM and your PC will keep from crashing for a while, then run System File Checker

- 1) Insert your WinXP installation CD
- 2) Then go to Start > Run and type
sfc /scannow
click OK

For more detail visit:
<http://www.updatexp.com/support-files/scannow-sfc.pdf>

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 - ◇ *From: slrc*

 - *References:*
 - ◆ **Random crashing**
 - ◇ *From: Tealfin*
 - ◆ **Re: Random crashing**
 - ◇ *From: Michael T*
 - ◆ **Re: Random crashing**
 - ◇ *From: Tealfin*

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