

Re: XP Professional Installation Problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-07/msg01363.htm

- *From:* "Brian Cryer" <brianc@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 5 Jul 2005 14:36:36 +0100
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"manucaddie" <manucaddie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:4F4CE2E6-9E00-4145-9606-D46AB02DE1E7@xxxxxxxxxxxxxxxxxxxx

>I am updating from XP Home to XP Professional on a new Acer TraveMate
> 2308WLMi laptop.
>
> I have encountered a 'Copy Error' that has come up which says
>
> "Setup cannot copy the file migregdb.ex_. Ensure the disk labeled 'Windows
> XP Professional Service Pack 2 CD' is in the drive selected below, or
> provide
> the location where the file can be found."
>
> I can see the file that it is looking for in the I386 folder but it is in
> capitals rather than lowercase – is this the problem and how do I solve
> it?
>
> Many thanks for any advice offered.
>
> MANU CADDIE
> New Zealand

Windows isn't case sensitive, so migregdb.ex_ and MIGREGDB.EX_ are treated as the same file, so that isn't your problem.

I would suspect a duff cd – either a problem with the cd drive or the xp cd. Can you physically copy the file yourself using another pc? If you can then does it fit on a floppy or could you copy it to another cd and let the windows installer try with your copy.

Hope this helps,

Brian

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- **References:**

- ◆ ***XP Professional Installation Problem***

- ◇ *From:* manucaddie

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