

Re: 32-bit TCP/IP Connection

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-05/msg05328.htm

- *From:* "Mary Jo" <MaryJo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 23 May 2005 06:00:02 -0700
-

Brian,

Hope your weekend went better than mine. Unfortunately ended up too busy to try the uninstall on McAfee yet.

Regarding my Network connections though – first off, I use AOL on Dial-up so here's what in my connections:

Dial –UP American Online – disconnected – Contextant SmartHSFi V92 56K

SVCamera – disconnected – Conextant SmartHSFi V92 56K

LAN or High-Speed Interet – Local Area Connection – Disabled – Intel(R)

Pro/100 VE Network...

On the LAN conncction properties, the TCP/IP service is check marked.

When I right-click on AOL only the AOL connection setup screen pops-up.

I use AOL SE w/TopSpeed and have had no problems with it until now. I don't use their free firewall (which is McAfee, by the way) because my subscription hasn't run out yet, I do use the SP#M control and pop-up blocker, I don't have the Microsoft XP Firewall turned on, I do use SpyBot S & D, AdAware SE and recently installed Microsoft Anti-Spyware – this problem started before I loaded the MS Anti-spyware. There are no virus', trojans, spyware on my machine.

I've never understood why the AOL Dial-Up connection has always shown that it's disconnected – that's one of the things about AOL I dislike – it's so darn proprietary, I wish it would just setup with the operating system like a good child should. And as you can probably guess, though it's showing disconnected – I AM online right now. Makes you crazy.

Gotta get to my real job – I'll let you know when I get a chance to uninstall the McAfee firewall.

"Brian Cryer" wrote:

> Mary,

>

> just back from the weekend. How did you get on uninstalling your firewall

> and trying again?

>

> You said: "I did just look at the Windows components under Networking

> Services, it lists Simple TCP/IP with 0.0mb installed, could that be the

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> problem??"
>
> can I confirm where you are looking. This is where I would look to confirm
> network settings:
>
> Start > Control Panel (classic view) > Network Connections
> Right click whichever connection you use to connect to the internet
> (Local Area Connection in my case), and select Properties.
>
> On the general tab I have listed "Client For Microsoft Networks", "File and
> Printer Sharing for Microsoft Networks", "QoS Packet Scheduler" and
> "Internet Protocol (TCP/IP)" listed. It is the last of these that I would
> look for, just to check its listed (and not "Microsoft TCP/IP version 6" –
> although its only a guess that the later TCP/IP driver could cause a
> problem).
>
> I've just found where you would see "Simple TCP/IP Services". This is under
> which windows components you have installed. On my pc I have "Simple TCP/IP
> Services" unchecked (and 0.0 MB). So, I don't believe that to be the
> problem.
>
> regards,
>
> Brian.
>
>
> "Mary Jo" <MaryJo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:8CB046C4-0AAC-4BFF-9425-55C72A119BDC@xxxxxxxxxxxxxxxxxxxx
>> Thanks Brian,
>> SP2 hasn't been forced on me yet and I do not have the XP Firewall turned
>> on, I did check that previously. I'm trying to get this fixed before I
>> install SP2 (I have the disk from MS), because of the websies, I'd rather
>> do
>> it that way. I am on Windows auto update so I'm against the clock as I
>> think
>> my SP2 blocker may have already been disabled anyway.
>>
>> Now that I have more time this weekend, I'll try uninstalling my firewal
>> and
>> publishing and I will check my network connections again I did just look
>> at
>> the Windows components under Networking Services, it lists Simple TCP/IP
>> with
>> 0.0mb installed, could that be the problem??
>>
>> I'll wait for your reply before uninstalling my firewall.
>>
>> Thanks so much.
>>
>> "Brian Cryer" wrote:
>>
>>

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>>> Mary,
>>>
>>> My hope was that it might not be the firewall that was causing a problem,
>>> but having researched a bit and given your response that does seem to be
>>> the
>>> most likely culprit. (I assume you've seen the microsoft article
>>> <http://support.microsoft.com/?kbid=265032>, which isn't very helpful.)
>>>
>>> In answer to your closing point, unless you are using Windows 3.1 or
>>> possibly Windows 95, then you will be using 32-bit TCP/IP. I'm not sure
>>> whether the reference is to 32bit drivers or 32bit TCP/IP – as opposed to
>>> the 64 bit standard that is coming along. On that thought, something to
>>> check – if you open your network connections and select your dial-up
>>> connection (or local area connection or whichever connection you use to
>>> connect to the internet), open up its properties, check that you have
>>> "Internet Protocol (TCP/IP)" listed – I'm sure you do, but if you ONLY
>>> have
>>> "Microsoft TCP/IP version 6" installed but not "Internet Protocol
>>> (TCP/IP)"
>>> then that might be the problem. (Just seen in your original post that you
>>> are using XP.)
>>>
>>> Can I confirm that you can publish if you uninstall your firewall?
>>>
>>> Just a thought, but given that you are using XP and Microsoft have made a
>>> big thing about them now automating the download of service pack 2 –
>>> whether
>>> you have service pack 2 or not, does XP think that the windows firewall
>>> is
>>> on? Worth a quick check, given that you are using one from McAfee make
>>> sure
>>> the XP one is off (because SP2 turns it on).
>>>
>>> Don't have any other ideas, and couldn't find anything definitive on
>>> google.
>>> If I have any other ideas I'll let you know.
>>>
>>> Brian.
>>>
>>> www.cryer.co.uk/brian
>>>
>>>
>>>
>>> "Mary Jo" <MaryJo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>> news:3356C1D0-70E9-4021-A156-E9A80A8CEC10@xxxxxxxxxxxxxxxxxxxx
>>> > Brian,
>>> > Thanks for answering so quickly.
>>> >
>>> > I was on live chat for 45 minutes last night with McAfee and their only
>>> > answer or workaround is to uninstall and reinstall the firewall every
>>> > time

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>>>> I
>>>> publish. Not a solution and will ultimately cause me more problems
>>>> than I
>>>> have right now.
>>>>
>>>> They had me allow blocked or limited access applications full access
>>>> through
>>>> the firewall which I have NEVER had to do. I can't publish either via
>>>> http
>>>> or
>>>> ftp even with the firewall disabled. I have been to the FP discussion
>>>> group
>>>> and several other trusted computer discussion groups to no avail. I've
>>>> lost
>>>> a huge advertising opportunity to promote an event that will occur
>>>> tomorrow
>>>> (5/20) because of this problem.
>>>>
>>>> I can ping myself and Yahoo.com(which allows ping). I cannot ping my
>>>> webistes as that ability is shut off at the host server. My hosting
>>>> company
>>>> (The Host Group) has been able to test publish to the sites. I can
>>>> access
>>>> anything on the web with no problem.
>>>>
>>>> I am on a paid up subscription service with McAfee and have been for 2
>>>> years
>>>> and never had a problem until the past 30 days. This is nuts.
>>>>
>>>> Here is my error message exactly:
>>>>
>>>> Unable to open '<http://www.funkdujour.com>.'
>>>> Server error: Accessing HTTP servers requires 32-bit TCP/IP Networking
>>>> which
>>>> is not installed or may be misconfigured.
>>>> Possible causes:
>>>> 1. The web server may not have the FrontPage Server Extensions
>>>> installed. –
>>>> Yes it does
>>>> 2. The web server may be temporarily our of service. – The sites are
>>>> up
>>>> and
>>>> running and I can access the Administration page on the host for each
>>>> 3. If you are connecting through a proxy server, the proxy settings may
>>>> be
>>>> incorrect. – Not using proxy, not turned on
>>>> 3. An error may have occurred in the web server. – The hosting company
>>>> has
>>>> not probelm test publishing
>>>> If this server does not support the FrontPage Server Extension(it does
>>>> and

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> > > they are installed), FrontPage may still be able to publish to the
> > > server
> > > via
> > > FTP. – I cannot publish via FTP at all right now.
> > >
> > > Is there any way I can actually find out for sure if I have 32-bit
> > > TCP/IP
> > > services running on my machine or something else such as just 16-bit
> > > services?
> > >
> > >
> > >
> > >
> > > "Brian Cryer" wrote:
> > >
> > >> I don't publish using FrontPage nor do I have experience using the
> > >> McAfee
> > >> firewall, but these are just some ideas:
> > >>
> > >> 1. Can you publish if you have the McAfee firewall down? (Yes, I know
> > >> this
> > >> isn't a good idea, but it does identify whether the problem lies with
> > >> the
> > >> McAfee firewall or not.)
> > >>
> > >> 2. Assuming the problem is related tot he McAfee firewall then have a
> > >> hunt
> > >> on their website or e-mail their technical support about the problem.
> > >>
> > >> 3. Assuming the problem is related to the McAfee firewall then remove
> > >> the
> > >> McAfee firewall and either use the XP one (which is okay for stopping
> > >> inbound traffic but doesn't give you any warning of applications
> > >> trying
> > >> to
> > >> connect out), or try ZoneAlarm which I use without problem.
> > >>
> > >> Hope this helps. Hope you get it going.
> > >>
> > >> Brian
> > >>
> > >> www.cryer.co.uk/brian
> > >>
> > >> "Mary Jo" <MaryJo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> > >> news:1911314F-55F8-40CB-825D-3959A77BAE4F@xxxxxxxxxxxxxxxxxxxx
> > >> > I've published question below in the FrontPage discussion group and
> > >> > the
> > >> > only
> > >> > answer they've come up with is to uninstall my firewall and then
> > >> > publish
> > >> > my

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> > > > website updates.
> > > >
> > > > As I would have to uninstall and re-install every time I publish
> > > > that
> > > > really
> > > > isn't a solution to the problem. I am on subscription service with
> > > > McAfee
> > > > so
> > > > it reall is out of the question not to mention that it leaves me
> > > > exposed
> > > > for
> > > > long periods of time which I don't like at all. I've never had a
> > > > problem
> > > > publishing through my firewall until the past 30 days.
> > > >
> > > > My operating system is WinXP Pro, FrontPage 2002
> > > >
> > > > Any good suggestions from the Windows experts? I'm desperate. :-(
> > > >
> > > >
> > > > From: Mary Jo [<mailto:MaryJo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>]
> > > >> > Posted At: 18. maj 2005 07:04
> > > >> > Posted To: microsoft.public.frontpage.client
> > > >> > Conversation: TCP/IP Service Publishing Error
> > > >> > Subject: TCP/IP Service Publishing Error
> > > >> >
> > > >> >
> > > >> > Back Again,
> > > >> > Still receiving the error message using http: FrontPage
> > > >> > requires 32-bit TCP/IP connection to publish, this service
> > > >> > may not be installed or misconfigured.
> > > >> >
> > > >> > Have pinged myself and Yahoo.com with success. I cannot ping
> > > >> > my webites as
> > > >> > that capability is shut off at the host server. The host
> > > >> > service has tested
> > > >> > publishing to my sites with no problem so I think we can
> > > >> > cross that off the list. I have tested the Network service
> > > >> > through FrontPage and it tells me it is working properly. I
> > > >> > have used the detect & repair function in FP to no avail.
> > > >> >
> > > >> > My computer has no virus', spyware or trojans and all
> > > >> > security is running and up-to-date. MS Office is on SP-3 as
> > > >> > is my FP2002(stand alone). I have opened the TCP/IP service
> > > >> > to "allow full access" in my McAfee Firewall (though I was
> > > >> > always able to publish with "Outboound Access" only). I have
> > > >> > tried to publsh after disabling the firewall to no avail.
> > > >> >
> > > >> > I can't determine if this is a FrontPage problem or Windows
> > > >> > XP problem.
> > > >> >

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> >> >> >> > Can someone please help, my sites are out of date and I am
> >> >> >> > under threat of having a critical link to one of them
> >> >> >> > disabled because of this problem
> >> >>
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• **References:**

- ◆ **32-bit TCP/IP Connection**
 ◇ *From: Mary Jo*
 - ◆ **Re: 32-bit TCP/IP Connection**
 ◇ *From: Brian Cryer*
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 - ◆ **Re: 32-bit TCP/IP Connection**
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- Prev by Date: **Re: Memory could not be read!!**
 - Next by Date: **Re: no sound since installing xp pro??**
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