

Internet Connection Delays

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http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-05/msg04289.htm

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 - *Date:* Wed, 18 May 2005 20:33:18 -0700
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Hi,

I use Windows XP Pro with SP2 installed, AMD Duron Processor, 946 MHz, 256 MB of RAM. I have an Efficient Ethernet ADSL Speedstream 5100 (4 lights). The last light, "Activity," never lights up. For the past two years, my computer could connect to the internet immediately after completely re-booting.

Approximately 2 months ago, I had my hard drive reformatted. Since then, I have to wait 90 seconds to connect to the internet after my computer completely boots up. I also have to wait 90 seconds in order to access Control Panel > Network Connections. If I do not wait 90 seconds to access Control Panel > Network Connections, I receive an error message that states "Cannot load phonebook. Error 5. Access is denied," and there is a yellow triangle with an exclamation point next to these words.

I have spent approximately 12 hours on the telephone with my computer tech, several McAfee techs, an SP2 tech, and several techs with my ISP. They had me run numerous checks on my computer and when all their tests showed that their program was working properly, they blamed someone else/another program for the problem.

I have looked throughout my computer for all settings that might be the cause for this delay. Some of the searches I did alone and others I did with the above-mentioned techs on the phone. They included:

1. Start > Run > msconfig > uncheck suplerferous programs that don't need to start when my computer starts.
2. Start > Control Panel > Network Connections > delete ethernet connection
Start > Control Panel > Network Connections > delete internet connection
Start > Control Panel > Network Connections > create new ethernet connection
Start > Control Panel > Network Connections > create new internet connection
3. Start > Control Panel > Internet Properties > Connection > Dial-Up and Virtual Private Networking Settings > Never Dial a Setting is checked

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Start > Control Panel > Internet Properties > Advanced > Restore Defaults

Start > Control Panel > Internet Properties > Security > Medium

Start > Control Panel > Internet Properties > Privacy > Medium

4. Start > Control Panel > Windows Firewall > On

5. Start > Control Panel > System Properties > Advanced Tab > Visual Effects Tab > Performance > Let Windows Choose what's best for my computer is checked. All of the boxes in the windows underneath are checked.

6. Start > Control Panel > System Properties > Advanced Tab > Advanced Tab > By default, the computer is set to "use a greater share of both processor time to run your programs" and "a greater share of memory to run your programs."

7. Start > Control Panel > System Properties > Advanced Tab > Data Execution Prevention Tab > Turn on DEP for essential Windows Programs and services only is checked.

8. Start > Control Panel > System Properties > Remote Tab > Allow Remote Assistance Invitations to be sent from this computer is checked.

9. Start > Control Panel > Administrative Tools > Computer Management > Device Manager > Network Adapters > SiS 900 PCI Fast Ethernet Adaptor is present.

10. McAfee VirusScan was Installed, Uninstalled, and re-installed several times.

11. Turned off the modem, disconnected and reconnected all modem connections, restarted my computer, waited 10 seconds, turned modem on.

12. Start > Control Panel > Phone and Modem Options > Dialing Rules Tab > My Location is checked.

13. Start > Control Panel > Phone and Modem Options > Modems Tab > None Listed.

14. Start > Control Panel > Phone and Modem Options > Advanced Tab > Microsoft H.323 Telephony Service Provider is highlighted.

15. I have run numerous malicious virus and spyware programs several times a week, including: McAfee VirusScan, Yahoo Anti-Spy, SpyBot, Spyware Blaster, Microsoft Malicious Antivirus Tool, McAfee Stinger, and SysClean and Trend in safe mode, and win_betaengdat (for DOS scan). All scans show no viruses, malware, tracking cookies, etc. I always get a clean bill of health.

16. I run defrag on both my hard drives at least once a week.

17. I run a complete chkdsk once every couple of weeks.

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18. I check for updates for all the programs listed above at least once a week and I receive automatic notices that updates are available to be installed and are downloaded and installed immediately.

19. I empty my Cookies and Temporary Internet Folder prior to shutting down.

20. I run Disk Cleanup for both my hard drives prior to shutting down.

21. I have a 40 Gig C Drive of which 24.2 Gigs are free.

22. I have a partitioned 80 Gig F Drive of which approximately 16 Gigs are free.

As you can see, my efforts have been enormous for this small problem of having to wait 90 seconds prior to connecting to the internet after my computer has completely booted up. However, it never did it before I had my computer re-formatted and the reason for it is baffling.

Are there any settings that can be changed or procedures performed so that the problem can be resolved? If you need additional info, please let me know.

Thanks . . . Denise

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- ◇ From: guestfromhell

- ◆ **Re: Internet Connection Delays**

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- ◆ **Re: Internet Connection Delays**

- ◇ From: ianw1974

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- ◇ From: Mary Sauer

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