

## Re: SP2 "Access Denied"

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2005-05/msg03896.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-05/msg03896.htm)

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- *From:* "Ramesh, MS-MVP" <[ramesh@xxxxxxxxxxxxxxxxxxx](mailto:ramesh@xxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 17 May 2005 18:47:22 +0530
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Brent,

You receive an "Access is denied" error message when you try to install Windows XP Service Pack 2:

<http://support.microsoft.com/?kbid=873148>

"Access Denied" error when trying to install SP2  
<http://forum.aumha.org/viewtopic.php?t=8125>

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Ramesh, Microsoft MVP  
Windows XP Shell/User  
<http://windowsxp.mvps.org>

"Brent" <[Brent@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Brent@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:E187F7EB-105C-4140-94D2-11797A218F33@xxxxxxxxxxxxxxxxxxxxxxxx>

I'm having the same problem. I wondered if you have ever found a solution. I did check my administrator rights in the Registry and confirmed I had full access rights. I have also disabled Norton's Internet Security and Anti-Virus software in hopes this was part of the problem. Still no luck. I can't seem to get a legible message other than Access Denied. This does not provide much diagnostic help. I have also installed the beta version of Microsoft's AntiSpyware software and tried to clean the system. Still no help. Any idea would be greatly appreciated.

Re: SP2 "Access Denied"

"John C" wrote:

I get exactly the same error, I have tried it 3-4 times now, with the same results every time. It doesn't give me any suggestions of what to do, just access denied, and then rolls back. I am the administrator. I'm looking for help on this one too since MS won't help me.

"Texican" wrote:

> XP service pack 2 fails with "Access Denied" error and then rolls back.  
> This happens about 45 minutes into the process.....  
>  
> Anyone have any Ideas???  
>  
> kc7dji@xxxxxxxxxxxxxxxxxxxxxx  
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