

VB.NET Standard 2003 installation ruined my XP Home system!

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- *From:* my1stname <my1stname@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 16 May 2005 07:08:09 -0700
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System: T1120, 1.2 GHZ Intel Celeron processor, 256 MB RAM, 40 GB hard drive, Windows XP Home with Service Pack 2

Issue Description: I have plenty of space on my hard drive. My system is EXTREMELY slow whether doing local commands or trying to get on the Internet, and doesn't recognize all mouse-clicks or keyboard commands — so it's practically nonfunctional. It started around the time I installed VB.NET Standard 2003.

I used over a dozen anti-spyware and anti-virus software before I knew what the problem was and my system is clean. I did sfc /scannow, disk error-checking, disk cleanup, and defragmenter. I checked to see if I could find anything using Dr. Watson and Net Diagnostics that come with XP but didn't see anything. I uninstalled VB.NET but that didn't solve the problem.

My system sometimes recognizes hardware and sometimes doesn't. For instance, it doesn't recognize my left mouse button. When I tried a different mouse, it didn't recognize it, but it recognized a third. I tried two other keyboards; it recognized one but not the other. I tried a different monitor and the display was problematic the first bootup but fine on the second. It didn't recognize floppy disks saying they didn't have an id so I disconnected the floppy through software (not the device itself) and booted up and connected it and it recognizes floppies now.

VB.NET added users to my system without me knowing. Is this normal? In MyComputer, Properties, Advanced, User Profiles, Settings, I saw a new profile of "Unknown Account." Once I deleted it, my system sped up considerably but that was temporary. In Control Panel, User Accounts, there is a new account: "ASP.NET Machine A..." In the Event Viewer System log, during the time I was installing, I noticed two different usernames and domains trying to log into my system as "Administrator, Administrador, Administrateur, and Administrato:r." I'm guessing it was VB.NET trying to set up the new user account. After uninstalling, the ASP.NET account is still there and so are Start Menu icons.

The svchost.exe process by user=Network Service runs at 98% CPU usage with total CPU usage at 100%. I'm not sure what it's trying to do. This

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runs even when I'm not connected to the Internet. Ending the processing doesn't seem to help --- I mean CPU usage usually goes down but my system is still slow and problematic. Someone suggested VB.NET is looking for a LAN connection. So I went into the BIOS and disabled any booting from the network; I'm not attached to a network. This helped a little but not much.

I don't know if this is related but I used to always see the process igfxtray.exe in Task Manager's processes, but don't anymore. It is still in Startup in Msconfig and shows up in Hijack This logs but doesn't show in Task Manager even if I start it manually. In c:\windows\system32\, the other igfx... files have a certain icon but igfxtray.exe didn't. It is an Intel graphics driver. I went to the Intel site and downloaded a newer driver but that didn't help.

Does you know how to completely uninstall VB.NET? What is going on with svchost.exe by user=Network Service? Can I safely end the process? How can I prevent it from running? Does anyone know why igfxtray.exe is not seen in Task Manager anymore? Since XP Home came pre-installed, how do I get a CD so I can repair or reinstall it?

System Details:

== SYSTEM IDENTIFICATION ==

Serial: xxxxxxxxxxxx

Model: Emachines xxxxxxxxxxxxxxxx

BIOS: Phoenix 1.02 01/03/2002

CPU: Intel Celeron, 1200 MHz

== OS AND BROWSER ==

OS version: Windows XP 5.1.2600 Service Pack 2

First installed: Sat Mar 30 15:26:32 EST 2002

Browser: MSIE 6.0; Windows NT 5.1; SV1; (R1 1.1); .NET CLR 1.1.4322

== MEMORY ==

Total RAM: 256MB (BIOS), 254MB (Windows)

Resources: 90 %

Memory slots: 2 total, 1 free (0+256)

App_details:

== RUNNING APPLICATIONS ==

C:\WINDOWS\system32\LEXBCES.EXE v7.1

C:\WINDOWS\system32\LEXPPS.EXE v7.1

C:\WINDOWS\system32\cisvc.exe v5.1.2600.2180(xpsp_sp2_rtm.040803-2158)

C:\Program Files\Common Files\Microsoft Shared\VS7Debug\mdm.exe
v7.10.3077

C:\WINDOWS\System32\tcpsvcs.exe v5.1.2600.0(xpclient.010817-1148)

C:\WINDOWS\System32\snmp.exe v5.1.2600.2180(xpsp_sp2_rtm.040803-2158)

C:\WINDOWS\System32\MsPMSPSv.exe v7.00.00.1956

C:\WINDOWS\system32\igfxtray.exe v3,0,0,1757

C:\WINDOWS\system32\hkcmd.exe v3,0,0,1757

C:\WINDOWS\system32\LXSUPMON.EXE v2.2.64.1

C:\WINDOWS\system32\ctfmon.exe v5.1.2600.2180(xpsp_sp2_rtm.040803-2158)

C:\Program Files\Microsoft Office\Office\OSA.EXE v

C:\WINDOWS\system32\cidaemon.exe v5.1.2600.0(xpclient.010817-1148)

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C:\DOCUME~1\HOORSI~1\LOCALS~1\Temp\Customer-4.3.2.6.exe v4,3,2,6

Drives:

== DRIVES ==

C:\ (NTFS) 38115 MB total, 21062 MB free

D:\ (CD-ROM)

Video:

== VIDEO / MONITOR ==

Video: Intel(R) 82810E Graphics Controller(800x600, 16-bit)

Monitor: STC 2044

Selected Programs:

== SELECTED PROGRAMS ==

Microsoft Office 97, Professional Edition

Microsoft Office FrontPage 2003

Microsoft Office PowerPoint Viewer 2003

Microsoft Office Project Standard 2003 Trial

Thanks for your help.

• *Follow-Ups:*

- ◆ ***Re: VB.NET Standard 2003 installation ruined my XP Home system!***

◇ *From:* Star Fleet Admiral Q

- ◆ ***Re: VB.NET Standard 2003 installation ruined my XP Home system!***

◇ *From:* Carey Frisch [MVP]

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- Next by Date: ***Re: Remove XPH from disk?***
- Previous by thread: ***Random Restarts***
- Next by thread: ***Re: VB.NET Standard 2003 installation ruined my XP Home system!***
- Index(es):
 - ◆ ***Date***
 - ◆ ***Thread***