

# Re: 100 percent CPU Usage... Finals week... HELP!

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2005-05/msg01252.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-05/msg01252.htm)

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- *From:* "Bert Kinney" <[bert@xxxxxxxxxx](mailto:bert@xxxxxxxxxx)>
  - *Date:* Thu, 5 May 2005 19:01:51 -0400
- 

It should, it doesn't require an install.

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Regards,  
Bert Kinney MS-MVP Shell/User  
<http://dts-l.org/>

cRy-Guy wrote:

> I'll give that a shot! Thanks, wish me luck ;)  
> Hopefully the computer runs long enough to get everything  
> installed.  
>  
> -Ryan  
>  
> "Bert Kinney" wrote:  
>  
>> Hi,  
>>  
>> Download and run Process Explorer. Look for the process  
>> that's taking up all the CPU resources. This will help  
>> narrow the search. Sysinternals Freeware - Process  
>> Explorer  
>> <http://www.sysinternals.com/ntw2k/freeware/procexp.shtml>  
>>  
>> --  
>> Regards,  
>> Bert Kinney MS-MVP Shell/User  
>> <http://dts-l.org/>  
>>  
>>  
>> cRy-Guy wrote:  
>>> This is turning into a regular occurrence and it's  
>>> driving me nuts. Everytime finals roll around the  
>>> computer breaks.  
>>>  
>>> This is the second time I've had this issue. I have a  
>>> Compaq Presario 2700US laptop running Windows XP SP1.

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>>> What is happening is that the System process is running  
>>> 95–100% CPU usage. System Idle process remains 0%  
>>> throughout. After anywhere from 1 minute to 5 minutes  
>>> at this consumption level the computer will click and  
>>> turn off. The problem happens most often with the  
>>> laptop plugged in. It will happen on just battery  
>>> power, as well, but it will usually behave for 20–30  
>>> minutes before losing it.  
>>>  
>>> This KB article:  
>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:328915#kb1>  
>>> describes my problem quite well. In fact, 1 year ago,  
>>> right before finals week, I used this fix to repair the  
>>> exact problem I am having again with the same computer.  
>>> I have reinstalled this fix to no avail. It is no  
>>> longer working. I don't know what's up. I have scanned  
>>> for viruses and spywhere, etc, but have found nothing.  
>>> I ran system restore but it failed. I just did it  
>>> again and as it was restarting the computer shut down  
>>> as described above. I doubt it worked though. I am  
>>> nervous to do major work to the thing because it could  
>>> shut down at any moment. I don't want to be in the  
>>> middle of something serious, like an upgrade to SP2. I  
>>> swear, if you can point me in the right direction I'll  
>>> give you a cookie! (disclaimer– If you are outside or  
>>> inside Colorado you may not actually receive a cookie,  
>>> but I'll see what I can do.)

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• **References:**

- ◆ **[100 percent CPU Usage... Finals week... HELP!](#)**
    - ◇ From: cRy–Guy
  - ◆ **[Re: 100 percent CPU Usage... Finals week... HELP!](#)**
    - ◇ From: Bert Kinney
  - ◆ **[Re: 100 percent CPU Usage... Finals week... HELP!](#)**
    - ◇ From: cRy–Guy
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