

# Re: File and Settings Transfer Wizard

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2005-05/msg00821.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-05/msg00821.htm)

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- *From:* "Richard Hi tech Gadgets" <[gadgets@xxxxxxxxxxxxx](mailto:gadgets@xxxxxxxxxxxxx) (donotspam)>
  - *Date:* Tue, 3 May 2005 20:36:03 -0700
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Well, it is something isn't it? Myself I use a Iomega backup drive and Nortons ghost to image to a backup drive once a week. As, for this customers computer they had no backup. And they had corrupt files from virus? Spyware? Hard to say, but it their were issues going on. Both computers have Windows XP Home, Customers has SP1 and ours SP2, but that was just installed. I believe that before that installation the wizard would work. Now you have me guessing on that. May have to install SP2 on the customers and see. User Name I looked at and admin rights. I believe they are correct. Now one difference on the machine it works on is that their is no actual setup users. Maybe that may mean something? On with the show, will try some other things and see what happens. If I get it to work I will let you know what I found. I even checked on the View all Files and folders in the Folder options and made sure that that was selected. Thanks for your reply.

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"Grant Robertson" wrote:

> In article <0F67E231-5180-45A4-96E6-CE2BD6134937@xxxxxxxxxxxxxx>,  
> gadgets@xxxxxxxxxxxxx says...  
>> HI Grant, This is long but here is the fast wiz log that I saved from the  
>> comptuer that I am trying to restore. When I replied to you last I had tried  
>> the fast wiz on our computer and it started restoring as we had mentioned.  
>> But, when I go to the actual customers it will not restore. Here is what some  
>> of what the the log says:  
>>  
>  
> Oh Geez, now you are really over my head. It looks as if almost  
> everything you collected settings for does not exist on the target PC.  
> There are a few things I can think of though.  
>  
> From your first post it looks as if the target machine is Windows XP  
> Home. Did you make sure and use the FASTwiz.exe from an XP Home CD? The  
> PC you were able to restore the data to, was it XP Home or Pro? I don't  
> know if this would make a difference but it's worth a try. Perhaps the XP

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- > Pro version produces a slightly different set of data than the XP Home
- > version. Maybe some of the real experts here can answer that question.
- >
- > There may also be a problem between SP1 and SP2. Can't say for sure but
- > there is a big difference between SP1 and SP2 so maybe the way the data
- > gets shoved into the registry by FASTwiz is different too.
- >
- > With the FASTwiz, unlike the USMT, I am pretty sure you have to be logged
- > on as a user with the exact same name as the user you were logged on as
- > when you collected the data. If you are logged on under a slightly
- > different user name or as the Administrator it might make a difference.
- >
- > Finally, if you are logged on under the right user name, have you made
- > sure that that user has Administrative rights? I may be blowing smoke
- > here because I think I remember that all users on XP Home are
- > administrative users by default but I can't remember for sure. I usually
- > don't have to mess with it on people's home machines.
- >
- > Well, that is all I can think of. I am definitely not an expert on the
- > FAST Wizard. Especially not when it goes all kablooy. I usually just use
- > it to transfer Outlook Express settings and data because it is such a
- > pain to transfer it manually. Everything else I transfer manually because
- > I don't trust utilities that claim to do too much. I may try them but I
- > always have a backup image just in case.
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### • *References:*

- ◆ ***Re: File and Settings Transfer Wizard***
  - ◇ *From:* Grant Robertson
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