

Re: Sound – Real Player kills WMP audio & XP sounds

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-04/msg07477.htm

- *From:* NOTEKY <NOTEKY@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 30 Apr 2005 00:50:02 -0700
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Thanks Kevin, an alternate player is something I hadn't thought of.

FYI, after I uninstalled RealPlayer and it didn't fix it, I opened Volume control and updated to display everything and noticed that more than 1 MUTE had been selected. I can't believe that my machine is the only one Realplayer affects this way.

At any rate, problem solved, thanks.

"Kevin" wrote:

- > There are alternatives to Real Player, just Google for them. Other than
- > uninstalling Real Player, about the only thing I can think of is to check
- > the properties in Real Player and make sure it is enabled to ONLY play the
- > .rm or .ram files and NOT TO PLAY any .mpg, .mpeg, .wav, .wma or .cda files.
- > But, I would suggest using one of the other players that can play Real
- > Player files.
- >
- > "NOTEKY" <NOTEKY@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
- > news:09C977FF-86F3-4C2F-AABC-6E3F107B7533@xxxxxxxxxxxxxxxxxxxx
- >> Any suggestions would be greatly appreciated, I am at a total loss as to
- > what
- >> is causing this.....
- >>
- >> When I install Realplayer everything is OK until I play a .rm file. Once I
- >> play the file I lose all Windows sounds and the audio in WMP9. It doesn't
- >> affect Cyberlink Power DVD or ATI TV, those remain in tact with audio.
- > Over a
- >> year ago I played a .rm file and this happened, I uninstalled Realplayer
- > and
- >> I was back in business. Now a year later I installed Realplayer, played a
- > .rm
- >> file and it happened again, this time I just happened to install the ULEAD
- >> VS9 upgrade within days and it fixed it, but today I played a .rm file and
- >> once again I've lost my Windows sounds and audio in WMP9. And once again I
- >> still have audio in Cyberlink Power DVD and ATI TV.
- >>

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>> If anyone knows how I might resolve this issue without having to uninstall
>> Realplayer again I'd certainly appreciate it.
>>
>> XP HOME SP2 (happened with SP1 as well), RP10, WMP9, P4 1.6, ATI All in
>> wonder 7500.
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>> Thank you.
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• **References:**

- ◆ **[Sound – Real Player kills WMP audio & XP sounds](#)**
 ◇ From: NOTEKY
- ◆ **[Re: Sound – Real Player kills WMP audio & XP sounds](#)**
 ◇ From: Kevin

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