

Re: Latest security updates from WindowsUpdate ruined my computer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-04/msg04170.htm

- *From:* "Dick White" <DickWhite@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 17 Apr 2005 07:36:02 -0700
-

Ramesh, thanks for the quick reply. Yup, that was me over in the other group, and I've left tracks all over the groups at Broadband Reports and CNet Help too if you want to visit with us over there...

A new wrinkle late last night – For S&G, I thought I would try your recovery console method. I had stumbled around in the recovery console during some of my earlier journeys down this path thinking it might be some sort of DOS–screen type driver–roll back, inasmuch as I couldn't get even to Safe Mode in the GUI to do a standard rollback to the day before accepting Tuesday's patches from automatic update... but I couldn't figure out quite what to do in the recovery console so I just went back to the full reinstall process which though it would take an hour of babysitting, at least I knew I could bring the system back to life. So I was pleased to see your description of how the recovery console could be used to uninstall a hotfix.

Anyway, I tried your method in a controlled test. I started from a clean reinstall (of which I now have much practice) and after it booted the first time I went to Update and UNchecked all 16 listed critical updates except 890859. Thus I would install ONLY 890859, knowing full well that it, by itself, was going to cause the meltdown (again). Then I followed your recovery console instructions to uninstall the only hotfix in the \$....\$ list. The uninstall process seemed to operate as advertised (a bunch of "1 file copied" lines went by on the screen) and the batch terminated. However, when I rebooted the system it was still stuck back in the endless initialization failure loop. Soooo.... for my system anyway, the only way out is a complete reinstall; the recovery console is not a solution. Sorry to take the wind out of your sail on that one...

As for new developments and current status, I have stabilized the machine so that at least my wife will speak to me again (her email is important to her...) by taking it through one last full reinstall and then allowing all patches EXCEPT 890859. I then went to Update and checked the box to hide that remaining uninstalled item and also check the box in the Security Center balloon tip to "don't bother me anymore" so that the system would not try to do its own thing and blow itself away again the next time she checks her email. I also submitted an official support request via email. It has been assigned to Jerry Fang (perhaps you know him?). He reports in his

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introductory email response that he has submitted it to the Product Group.

As I noted in my reply to Jerry, the good news is that system is currently stable and protected from inflicting any further damage to itself by turning off Automatic Update and hiding the patch. The bad news, however, it is still exposed to whatever vulnerability that patch was intended to resolve and will remain so until we can figure out what is wrong with the patch.

Thanks again.
Dick White

"Ramesh, MS-MVP" wrote:

> Dick White,
>
> I've installed all the recent updates and both of my systems, but could not
> reproduce the problem here. Not sure what's causing this. But in one case,
> one of my fellow MVPs said that it has to do with a language pack (or sort
> of package) he installed. I'd be interested to hear the feedback from others
> affected. BTW, I saw your post in the WindowsUpdate group. Should someone
> needs to uninstall this fix (and if Windows does not load), Recovery Console
> is the way to go:
>
> <http://windowsxp.mvps.org/spuninst.htm>
>
> --
> Ramesh, Microsoft MVP
> Windows XP Shell/User
> <http://windowsxp.mvps.org>
>
>
> "Dick White" <DickWhite@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> <news:66738F6B-A5E9-4146-BFAD-1DE9C78B1BC9@xxxxxxxxxxxxxxxxxxxx>
>> Ramesh, thanks for the insight. You say you know of 2 other instances
>> where
>> 890859 causes this. Make that three – mine. And I know of about a half
>> dozen
>> or more sprouting on other technical boards I participate in. What can you
>> tell us that Microsoft is doing about this?
>>
>> Dick White
>>
>> "Ramesh, MS-MVP" wrote:
>>
>>> Hi Aaron,
>>>
>>> See if uninstalling the hotfixes (via Recovery Console) helps.
>>>
>>> How to uninstall a hotfix or Service Pack via the Recovery Console?:
>>> <http://windowsxp.mvps.org/spuninst.htm>
>>>

- **Follow-Ups:**
 - ◆ **[Re: Latest security updates from WindowsUpdate ruined my computer](#)**
 - ◇ *From:* Ramesh, MS-MVP

- **References:**
 - ◆ **[Latest security updates from WindowsUpdate ruined my computer -- h](#)**
 - ◇ *From:* Aaron
 - ◆ **[Re: Latest security updates from WindowsUpdate ruined my computer --- h](#)**
 - ◇ *From:* Ramesh, MS-MVP
 - ◆ **[Re: Latest security updates from WindowsUpdate ruined my computer](#)**
 - ◇ *From:* Dick White
 - ◆ **[Re: Latest security updates from WindowsUpdate ruined my computer](#)**
 - ◇ *From:* Ramesh, MS-MVP

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