

Re: Help and Support Centre in XP does not update "Did you know?"

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-04/msg02546.htm

- From: "RK" <RK@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - Date: Sat, 9 Apr 2005 11:05:07 -0700
-

The changing the registry key value did not solve the problem.
But thanks for writing and giving the information about the issue.

"Ramesh, MS-MVP" wrote:

> RK,
>
> I've observed this always happens with broadband connection. When I
> connected to internet using dial-up, Help and Support could connect to the
> internet and download the news block XML files (2 XML files will be
> downloaded, and then merged based on some criteria) and the "Did you know?"
> updated correctly. "Did you know?" actually reflects what's in the XML file.
>
> When using broadband (ADSL), I changed the value "EnableAutodial" to 1 in
> this key:
>
> [HKCU\Software\Microsoft\Windows\CurrentVersion\Internet Settings]
>
> This works sometimes, but not consistently.
>
> --
> Ramesh, Microsoft MVP
> Windows XP Shell/User
> <http://windowsxp.mvps.org>
>
>
> "RK" <RK@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
> news:991BE057-CB69-4192-A2B5-A98AC1BF47D7@xxxxxxxxxxxxxxxxxxxxx
> > I am using Windows XP Professional SP2 computer at my office which is
> > connected on LAN to high speed internet Broadband service. After username
> > &
> > password, I am connected and able to surf and download data from web
> > without
> > any problems.
> > While using Help and Support Centre from the Start Menu, there is a
> > section
> > on the page which says "Did you know? When you are connected to the

Re: Help and Support Centre in XP does not update "Did you know?"

>> Internet,
>> this area will display links to timely help and support information..."
>> Why
>> this section of the Help and Support Centre is not aware of my
>> net-connectivity and shows updated information here.
>> On the same page under Pick a task, the link "Keep your computer
>> up-to-date
>> with Windows Update" connects to Windows Update site and even "Send you
>> feedback link to Microsoft" checks for net connectivity. How is it
>> possible
>> for keeping "Did you know" section updated in Help and Support Centre?
>>
>> --
>> Bye!
>> RKB
>
>
.

• **References:**

- ◆ **[Help and Support Centre in XP does not update "Did you know?" sect](#)**
 ◇ From: RK
- ◆ **[Re: Help and Support Centre in XP does not update "Did you know?" sect](#)**
 ◇ From: Ramesh, MS-MVP

- Prev by Date: **[No HELP & SUPPORT](#)**
- Next by Date: **[Branded recover XP disc](#)**
- Previous by thread: **[Re: Help and Support Centre in XP does not update "Did you know?"](#)**
- Next by thread: **[problem when restating](#)**
- Index(es):
 - ◆ **[Date](#)**
 - ◆ **[Thread](#)**