

Re: Desktop blank..

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-04/msg01012.htm

- *From:* "Rick \"Nutcse\" Rogers" <rick@xxxxxxxx>
 - *Date:* Sun, 3 Apr 2005 15:16:54 -0400
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Hi Dennis,

She (probably) has a corrupt profile. There is generally no recovering it. What she needs to do is logon as administrator and create a new profile for herself, then copy the old user data into it. To access the default administrator account:

In WinXP Pro, hit ctrl+alt+delete twice at the logon screen and type it in.

In WinXP Home, you must restart and enter Safe mode by hitting F8 at startup. The administrator logon will be one of the options.

How to Copy User Data to a New User Profile
<http://support.microsoft.com/?kbid=811151>

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Best of Luck,

Rick Rogers, aka "Nutcse" – Microsoft MVP
<http://mvp.support.microsoft.com/>
Associate Expert – WindowsXP Expert Zone
www.microsoft.com/windowsxp/expertzone
Windows help – www.rickrogers.org

"Dennis" <den942@xxxxxxxxxxx> wrote in message
news:HLSdnVxext8Ips3fRVn-ig@xxxxxxxxxxxxxx
> My sister started up her PC and the desk top is blank. The background
> picture is there. The mouse cursor is there. No icons, no start menu,
> nothing to click. Right clicking on desk top gets an hour glass but
> no action and no menu to pick from.
> It is an older Dell Celeron IV about 1.8 gig processor and XP home
> edition.
>
> Any suggestions?
>

- *Follow-Ups:*

- ◆ *Re: Desktop blank..*
◇ *From: Dennis*

- *References:*

- ◆ *Desktop blank..*
◇ *From: Dennis*

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