

Re: Can logon my computer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-02/9337.html

From: grep (*grep_at_grep.com*)

Date: 02/22/05

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I just had a client with this problem. What's happening is that for whatever reason, the DOS boot procedure, which first gets control of the disk, works fine. Once you've launched Windows, though, Windows can't find the appropriate driver for your boot device.

In my client's case, it was their server, which used a non-standard IDE RAID controller. The drivers for that controller got trounced and had to be reinstalled.

The other case, discussed in the documentation, is just that your standard Windows disk drivers got messed up.

In either case, you'll need your Windows Installation CD. Boot to the CD. If you're using a special adapter, make sure to press F6 and let it load the appropriate drivers. When it comes up and asks if you want to repair, Press R and then select the option for the Recovery Console. You'll then select the path to your Windows installation, and get into the console.

At the Recovery Console, you should run CHKDSK /R and let that do it's stuff. That may be all that's required.

If not, you should try again, but this time make sure to use your ERD. That should put all the necessary drivers back.

Good luck,

grep

EARL wrote:

> *I'm keep getting this message: a problem has been detected and windows has
> been shut down to prevent damage to your computer.
>
> If this is the first time you've seen this stop error screen restart your
> computer. If this screen appears again, follow these steps:
>*

microsoft.public.windowsxp.help_and_support: Re: Can logon my computer

- > *check for viruses on your computer. Remove any newly installed hard drives or*
- > *hard drive controllers. Check your hard drive to make sure it is properly*
- > *conigured and terminated. Run CHKDSK/F to check for hard drive corruption,*
- > *and then restart your computer.*
- >
- > *Technical information:*
- > **** stop: 0x0000007B (0xF9E49528,0xC0000034,0x00000000,0x00000000)*
- >
- > *I tried to do what it said but my computer is not letting my do anything*
- > *that message is keep come up. Can anyone please help me?*