

Having problems with Dial-Up on Service Pack 2

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http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-02/2021.html

From: Vic (noafterhourscomputersspam_at_hotmail.com)

Date: 02/01/05

Date: Mon, 31 Jan 2005 18:01:22 -0600

I posted this message in another newgroup (24hoursupport.helpdesk) but I have not received any replies. I thought I might see if any of you guys have any ideas? Thanks in advance.

I cannot go back to service pack 1 because this copy of windows comes with SP2. I have installed both Firefox and Netscape and the only difference is that I get an error message from the both firefox and netscape saying that the document has no data. Just to try to troubleshoot I enabled Internet Connection Sharing and the Windows 98 SE system can access the Internet with no trouble by going thru ICS on the Win XP Pro SP2 system. I tried uninstalling all the AntiVirus (I had Norton System Works 2004) but I was having this problem before I installed it, and I am still having this problem after I uninstalled it. I also installed the Java runtime 1.05 and the only thing I can find by surfing Microsoft was a .NET framework fix Microsoft knowledge base article 867460, I installed the following from the Microsoft download center

<http://www.microsoft.com/downloads/details.aspx?FamilyID=262d25e3-f589-4842-8157-034d1e7cf3a3&displaylan>

The system runs beautifully except for the problem of connecting to some of these websites. Still unable to access msn.com, Microsoft.com, sun.com, Peachtree.com Any Ideas?

Here are the complete system specs:

Intel Prescott P4HT 3.0 GHz

Intel D915GAVL Motherboard

256 x 2 = 512MB Total (dual channeled) ram

Seagate ST380013AS 80GB SATA Hard Drive

Alps 1.44MB Floppy

Lite-On 16x52x32x52 Combo Drive

USR PCI Dial-Up Modem

Using the Integrated Video/Audio/LAN

Windows XP Pro SP2

Norton System Works 2004

Nero OEM Burning Rom

Power DVD 5.0

Windows Media Player 10

Firefox 1.0

Netscape 7.2
Ad-Aware SE Personal 1.05
Spybot Search & Destroy 1.3
Office XP Professional

On Sat, 29 Jan 2005 17:34:00 -0600, "Vic"
<noafterhourscomputersspam@hotmail.com> wrote:

>I have a system that uses a local dial up internet provider. The problem I
>am having is now that I have installed service pack 2 (I am running XP
>Professional) I can not access some websites. Most noticeably is msn.com,
>Microsoft.com, windowsupdate.com, sun.com, java.com also when I try and
>download a file sometimes it works and sometimes it doesn't. MSN Messenger
>will not log in it and IE seem to just stop and time out, no error message
>is displayed except IE will eventually give the HTTP 404 error message. I
>can go to yahoo.com, google.com, download.com, wheresgeorge.com. Now I have
>turned off the pop-up stopper and firewall and reset the Internet explorer
>settings and ran a virus check with Norton AntiVirus and it was already
>fully updated. I used ad-aware se personal 1.05 and spybot search &
>destroy1.3 and they found a couple of files but really nothing to speak of
>(couple of cookies). System is running great except for this problem.
>Norton, Spybot and adaware had no trouble connecting or downloading
updates.
>
>Any ideas?

Rollback to SP1 and see if that fixes it. If so, send the above and
any other info you might think pertinent to M\$. Load another browser
(non IE based such as Mozilla or Firefox) and see if that has the same
issues. Research the issue to discover what you can. If that browser
change fixes it, be SURE to let Billy's Wunderkids know about it.
hehe

Swill

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"Local Power Company, how may I assist you today?"  
"My power is going out."  
"Have all your lights gone?"  
"No, just the one in the refrigerator."  
www.userfriendly.org  
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Vic  
remove no.....spam to reply  
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