

Re: How to get Admin password?

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-02/0008.html

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Try leaving the password blank and see if it helps.

"Bradley1234" <someone@yahoo.com> wrote in message
news:e%231uDMYAFHA.2584@TK2MSFTNGP09.phx.gbl...
> *Im fixing a Compaq pressario laptop for a friend. its got xp home, and*
> *after installing sp2, it gets the blue screen, error stop c0000135 cant*
> *find winsrv*
>
> *the best I can do is use another winXP cd and get to the recovery console*
> *to*
> *try and apply the fix from Microsoft*
> <http://support.microsoft.com/default.aspx?kbid=885523#kb4>
>
> *on deleting registry entries for the sp2, so it can boot.*
>
> *Apparently while searching for a note about what the password might be, I*
> *find it was sold at comp usa, and they bought a service plan,*
> *unconditional.*
>
> *But guess what? they dont want to offer support, saying I needed to call*
> *Microsoft to ask them what the Administrator password is.*
>
> *It was setup by comp usa, who apparently setup the admin password. But*
> *they*
> *say we would not know what it is and all the data will be destroyed on the*
> *disk because the only way now is to wipe the disk and install everything*
> *again. But I dont have any windowsXP disks, compusa kept them.*
>
> *Well who cares, you have to buy xp, office, etc, not our problem.*
> *Besides,*
> *its too complicated to work thru the registry, thats only for qualified*
> *people, we cant help you, thats like way advanced or something.*
>
> *Is there any solution?*
> *tia*
>
>