

Re: Norton problems

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-01/9883.html

From: Jupiter Jones [MVP] (jones_jupiter_at_hotnomail.com)

Date: 01/25/05

Date: Tue, 25 Jan 2005 13:37:33 -0700

John;

I realize the scope of this newsgroup has spread.

I was only posting because it seemed to me you thought as so many others that this was a "help and support" newsgroup instead of support for "Help and Support".

Many questions asked here would get better and quicker answers in the correct newsgroup.

As well the correct posts for this newsgroup would be better served without all the off topic posts.

But since many do not realize the difference, I as well as others largely ignore that unless it seems someone thinks this is a "help and support" newsgroup.

--

Jupiter Jones [MVP]

<http://www3.telus.net/dandemar/>

"johnf" <john_f@bigREMOVEpond.net.au> wrote in message news:O7SqTvrAFHA.2640@TK2MSFTNGP14.phx.gbl...

> Sorry, Jupiter, I fully understand the origins andn original purpose of
> this NG; (also that the Compatibility Listing check prior to converting to
> or installing XP is also related to queries not covered by "Start/Help and
> Support", which is incidently related to combatibility of various 3rd.
> party progs to XP), so consider my reply to be valid.

>

> Besides, I've sick to death of P.T.'s snide, unhelpful S.A. comments.

>

> I think this NG has spread its wings more than slightly since its
> conception and main purpose - so if you don't ask tthe question " is this
> problem specifically related to XP or just a PEBCAK" if you don't ask?
> All you need is one person who's experienced a similar problem and has
> eventually pinned it down specifically to an XP problem to make the NG
> worthwhile.

>

>

> --

>

> johnf

>

>> John:

>> You may not understand the purpose of this particular newsgroup.

>> It is not just to give "help-and-support" for Windows XP Problems.

>> General questions should go to the windowsxp.general newsgroup if no

Re: Norton problems

microsoft.public.windowsxp.help_and_support: Re: Norton problems

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>> other newsgroup applies.
>> This newsgroup is intended for problems relating to the Help and Support
>> feature of Windows XP.
>> Accessed by clicking Start/Help and Support
>>
>> --
>> Jupiter Jones [MVP]
>> http://www3.telus.net/dandemar/
>>
>>
>> "johnf" <john_f@bigREMOVEpond.net.au> wrote in message
>> news:OfXv25oAFHA.1188@tk2msftngp13.phx.gbl...
>>> If you can come up with any acceptable reason why it's definitely
>>> impossible that the problem with Norton Ghost is in any way connected
>>> to incompatibility with XP, I suggest you move your acidity to another
>>> NG - e.g. "moaner.sarcasticipommy"
>>>
>>> I suppose you realise you did actually respond to the
>>> 'help-and-support' XP NG.
>>>
>>> --
>>>
>>> johnf
>>>
>>>> starfish wrote:
>>>>> The other day I removed Norton Ghost which seemed to be causing some
>>>>> problems. Since then almost every time I try to check Norton
>>>>> Protected Files in the Recycle Bin the computer freezes up. Did the
>>>>> Ghost uninstall remove something critical? Sometimes I can still
>>>>> check them with no problem. I didn't have this Bin problem before
>>>>> the uninstall.
>>>>
>>>>
>>>>> And you're posting this here because...?! This group is for issues
>>>>> with Windows XP's Help and Support Centre, not third party
>>>>> applications installed thereunder. If you're having issues with
>>>>> Norton, then guess where you need to go...?
>>>> --
>>>>> Facon - the artificial bacon bits you get in Pizza Hut for sprinkling
>>>>> on salads.
>
>
```