

Re: System Volume Information

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-01/4619.html

From: Bruce Chambers (bruce_a_chambers_at_h0tmail.com)

Date: 01/12/05

Date: Tue, 11 Jan 2005 19:36:00 -0700

microsoft wrote:

- > *Nortons came up with an alert that there are 5 infected files in the System*
- > *Volume Information folder. The computer keeps rebooting as soon as it tries*
- > *to load WinXP.*
- > *I have pulled the Hard drive and am running it as a slave on another*
- > *computer.*
- > *I have tried to repair XP to no avail.*
- > *Help Please*
- > *Loretta*
- >
- >

The System Volume Information is the hidden, protected operating system folder in which WinXP's System Restore feature stores information used to recover from errors. It's really not a good idea for you, or an antivirus application, to directly access the contents of that folder, unless you expect to have no future use for the restore points, in which case it would be simpler just to turn off the System Restore feature.

To clear viruses or other malware from the "System Volume Information," simply turn off the System Restore feature (Start > All Programs > Accessories > System Tools > System Restore, System Restore Settings), reboot, then re-enable System Restore, and reboot one last time. This will delete all of your Restore Points, including the corrupted one(s), and allow you start with a clean slate.

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Bruce Chambers

Help us help you:

<http://dts-l.org/goodpost.htm>

<http://www.catb.org/~esr/faq/smart-questions.html>

You can have peace. Or you can have freedom. Don't ever count on having both at once. - RAH