

Re: Auto Update error messages

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-01/1535.html

From: Richard Quartararo (*RQuartararo_at_nospamnetzero.com*)

Date: 01/04/05

Date: Mon, 3 Jan 2005 17:37:03 -0800

Hi Rick,

Here is the information from the windows update log file:

"

```
WU client finished Searching for update
AU Detection callback: 2 updates detected
Setting next AU detection timeout to 2005-01-04 20:52:59
WU client calls back to search call AutomaticUpdates with code Call complete
and error 0
WU client completed and deleted call {8A63AD0F-916E-4C61-9E50-C96333D9B85E}
REPORT EVENT:
{7DC531B1-9FC7-4E51-B6E8-16560BAF0FA6}
252{00000000-0000-0000-0000-000000000000}AutomaticUpdates Success Software
SynchronizationAgent has finished detecting items.
Reopened existing event cache file at
C:\WINDOWS\SoftwareDistribution\EventCache\{65481A9C-B70D-474F-92C4-7DA372C294AC}.bin
for writing.
Reopened existing event cache file at
C:\WINDOWS\SoftwareDistribution\EventCache\{72FA0C68-0EDF-4CB6-BDD5-D263D1D7062E}.bin
for writing.
Error 80072efe occurred while downloading update; notifying dependent calls.
Error 80072efe occurred while downloading update; notifying dependent calls.
WU client calls back to download call {61B0C9F8-4D00-4C5A-B0F0-B2E654B5F919}
with code Call progress and error 0
AU received event of 0
Out of proc datastore is shutting down
Out of proc datastore is now inactive
"
```

Let me know if this helps or if you need more info. from the log file.

Thanks again!

Richard

"Rick "Nutcasa" Rogers" wrote:

> *Hi Richard,*
>
> *Yes, it might help. Please copy/paste the relevant section into a reply.*
>
> --
> *Best of Luck,*
>
> *Rick Rogers, aka "Nutcase" – Microsoft MVP*
> <http://mvp.support.microsoft.com/>
> *Associate Expert – WindowsXP Expert Zone*
> www.microsoft.com/windowsxp/expertzone
> *Windows help – www.rickrogers.org*
>
> *"Richard Quartararo" <RQuartararo@nospamnetzero.com> wrote in message*
> *news:ABBDDEE99-3D38-4E8F-BB6D-3359245F3C27@microsoft.com...*
>> *Hi Rick,*
>>
>> *I tried what you suggested and it does not seem to have worked. The*
>> *downloading went from 67% to 80% and stopped again. Also, when I went to*
>> *delete the WUTemp folder, the folder was empty. I still deleted it though.*
>> *I*
>> *have the log file for windows update and there are error messages in*
>> *it...would this help you? Thanks again!*
>>
>> *Richard*
>>
>> *"Rick "Nutcase" Rogers" wrote:*
>>
>>> *Hi Richard,*
>>>
>>> *Disable the autodownloading, then reboot and restart it. Also, while it*
>>> *is*
>>> *disabled, delete the WUTemp folder on the root of the system drive, or at*
>>> *least the contents of it.*
>>>
>>> --
>>> *Best of Luck,*
>>>
>>> *Rick Rogers, aka "Nutcase" – Microsoft MVP*
>>> <http://mvp.support.microsoft.com/>
>>> *Associate Expert – WindowsXP Expert Zone*
>>> www.microsoft.com/windowsxp/expertzone
>>> *Windows help – www.rickrogers.org*
>>>
>>> *"Richard Quartararo" <RQuartararo@nospamnetzero.com> wrote in message*
>>> *news:294B24F0-FC00-486C-8F23-6F144052F5EA@microsoft.com...*
>>> *>I installed Windows XP SP2 yesterday. Under the Auto-Update options, I*
>>> *> selected updates to be downloaded and then notified they are ready to*
>>> *> be*
>>> *> installed. The update website states the same; so I know both sides are*
>>> *> in*

> >> > *check.*
> >> >
> >> > *My problem is as follows: the yellow security shield icon comes up in*
> >> > *the*
> >> > *taskbar stating that it is downloading updates. The problem is that the*
> >> > *downloading is constantly freezing at different points while I am*
> >> > *online.*
> >> > *It*
> >> > *is currently stuck at 67% complete and has been so for the past hour.*
> >> > *It*
> >> > *was*
> >> > *stuck at 56% complete before I shut down last night and went to bed.*
> >> > *Any*
> >> > *assistance would be greatly appreciated and thank you in advance.*
> >> >
> >> > *FYI... Did not have this problem before SP2.*
> >> > *--*
> >> > *Richard Quartararo*
> >>
> >>
> >>
>
>
>