

## Re: msinfo32 problem...

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2005-01/1254.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-01/1254.html)

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**From:** philip ashley ([p.ashley47MAS\\_at\\_KEDntlworld.com](mailto:p.ashley47MAS_at_KEDntlworld.com))

**Date:** 01/03/05

Date: Mon, 03 Jan 2005 12:16:32 GMT

many thanks, that has indeed fixed the problem for me

philip ashley

"widescreen" <[widescreen@discussions.microsoft.com](mailto:widescreen@discussions.microsoft.com)> wrote in message  
news:BD72BBDF-29BE-4A5C-9606-C687AE234053@microsoft.com...

> *Try this thread*

>

>

[http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.aspx?dg=microsoft.public.windowsxp.help\\_and\\_support](http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.aspx?dg=microsoft.public.windowsxp.help_and_support)

>

> *Regards Widey*

>

>

> *"philip ashley" wrote:*

>

>> *I used this workaround, but I would like to know what the real  
problem*

>> *is*

>>

>> *hcp://system/sysinfo/msinfo.htm*

>>

>> *hth*

>>

>> *Philip Ashley*

>>

>> *"amixiam@msn.com" <[amixiammsncom@discussions.microsoft.com](mailto:amixiammsncom@discussions.microsoft.com)> wrote in*

>> *message news:C9054E1E-365A-42EF-8546-9D84EAB59D30@microsoft.com...*

>>> *when clicking "start" "run" "msinfo32" - I get the System*

*Information*

>> *"box"*

>>> *but it is completely blank (white). No info is displayed, and no*

>> *errors are*

>>> *given as to why no info is displayed or that msinfo32 is not  
working.*

>> *I can*

>>> *right click on the border and go to "home" which then displays*

Help

> > *and*

> > > *Support Center, and it appears to work fine...attempting to access*

> > *system*

> > > *information from there yields the same issue as above. Any help*  
*is*

> > *greatly*

> > > *appreciated!*

> > >

> > > *Amix*

> >

> >

> >