

## Re: How to reset windows xp shortcut keys...not word's shortcut

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-12/7997.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-12/7997.html)

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**From:** tokyosky (tokyosky\_at\_hotmail.com)

**Date:** 12/27/04

Date: Mon, 27 Dec 2004 13:55:33 +0100

Perry wrote<br>

> *Please help...all my windows default shortcuts are no longer working. Any  
> combination keys with ctrl or alt with not work. Even my shift key won't give  
> me my capitalization or symbols. Please let me know if anyone knows how to  
> reset the default shortcuts in windows xp. Thanks in advance.*

### Restore the Operating System to a Previous State in Windows XP

System Restore takes a "snapshot" of critical system files and some program files and stores this information as restore points. You can use these restore points to return Windows XP to a previous state.

### Using System Restore to Restore Windows XP

Restart Windows by using the Last Known Good Configuration feature:

1. Log on to Windows as Administrator.
2. Click Start, point to All Programs, point to Accessories, point to System Tools, and then click System Restore. System Restore starts.
3. On the Welcome to System Restore page, click Restore my computer to an earlier time (if it is not already selected), and then click Next.
4. On the Select a Restore Point page, click the most recent system checkpoint in the On this list, click a restore point list, and then click Next. A System Restore message may appear that lists configuration changes that System Restore will make. Click OK.
5. On the Confirm Restore Point Selection page, click Next. System Restore restores the previous Windows XP configuration, and then restarts the computer.
6. Log on to the computer as Administrator. The System Restore Restoration Complete page appears.
7. Click OK.

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Tokyosky -----  
Felix qui potuit rerum cognoscere causas - (Vergil)