

Re: Help needed – can not boot up

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-12/2789.html

From: Ramesh [MVP] (ramesh_at_nojunkmails.com@mvps.org)

Date: 12/09/04

Date: Thu, 9 Dec 2004 11:26:32 +0530

Try from Safe Mode Command Prompt. If that does not help, load Recovery Console and type these commands:

```
CD SYSTEM32
COPY CSGina.dll OldCSGina.dll
COPY MSGina.dll CSGina.dll
(overwrite if prompted)
```

Exit Recovery Console, and see if you're able to logon to your profile.

References:

How to install and use the Recovery Console in Windows XP:

<http://support.microsoft.com/default.aspx?scid=kb;EN-US;307654>

Description of the Windows XP Recovery Console:

<http://support.microsoft.com/default.aspx?scid=kb;en-us;q314058>

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Ramesh, Microsoft MVP

Windows XP Shell/User

<http://windowsxp.mvps.org>

"DougalScot" <DougalScot.1gz8gy@pcbaxter.net> wrote in message news:DougalScot.1gz8gy@pcbaxter.net:

Byte Wrote:

> The CSGina.dll is NOT a WindowsXP not a System32 file. You must delete

> or

> change it in the Registry for your system to boot properly. The below

> URL

> (website) may of some help by deleting this 3rd party requirement.

> How to Change to Registry?

> StartRuntype REGEDIT and press OK - or

> type REGEDIT at the DOS prompt and press Enter

> Error message "A recently installed program has disabled the Welcome

> screen

> <http://windowsxp.mvps.org/qinadll.htm>

>

> "DougalScot" wrote:

> -

>

> Hello,

>

> Can anyone help me please! I have mistakenly changed the file

microsoft.public.windowsxp.help_and_support: Re: Help needed – can not boot up

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> CSGina.dll and now cannot boot up. I have tried getting in to Safe
> Mode
> but unable to. I get a error message "The Logon User Interface DLL
> CSGina.dll has failed to load" How can I get back in and change the
> file name?Is it possible to get into Dos mode directly without fully
> booting up? If so, how should I go about changing the CSGina.dll file
> name?
>
> Hope there is an answer to this problem.
>
> Thanks in advance anyways.
>
>
> --
> DougalScot
> -
```

```
Hi again,
Thanks for the above info, but the problem is when I boot up I can not
get even as far as the desktop screen. Infact, I am shut out completely
and just get a message "The Logon User Interface DLL CSGina.dll has
failed to load - restart" I have no GUI at all! (apart from the error
message). Is it possible to acess Dos during bootup so I can type in
the CSGina.dll file name correctly? I can not even start in safe mode
by pissing the F5 key.
--
DougalScot
```