

Re: Defrag Crashed System

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-12/0139.html

From: Pretzel (Pretzel_at_discussions.microsoft.com)

Date: 11/30/04

Date: Tue, 30 Nov 2004 12:17:03 -0800

Answers:

- 1) No idea. I started the defrag & walked away. I checked on it once, it was at 46%. Started work on a desktop machine. It completed in about an hour. Went back to check on the notebook, it was still at 46% (after 2 hours) and had a "non responding" on the title bar. Tried to close, but whole machine had locked up.
- 2) Was running Norton Speed Disk from Systemworks 2003
- 3) Gateway tech support had to create a Windows XP Home boot floppy, but it didn't work. I also tried your suggestion of Bart PE, however the CD drive won't boot anything. I've never had to restore anything previously on the machine in two years, but it is readable and bootable on my desktop, and I used files from it to create the boot floppy (my desktop has XP Pro).

"Bert Kinney" wrote:

- > *I have a few more questions.*
- >
- > *What were the circumstances of crash?*
- > *Power failure, power surge or...*
- >
- > *Was it Windows Defrag running when the crash occurred?*
- >
- > *You said you tried booting with a floppy, what type of floppy*
- > *set was it, Win98, XP?*
- >
- > *Has the Restore disk worked in the past?*
- >
- >
- > --
- > *Regards,*
- > *Bert Kinney [MS-MVP DTS]*
- > <http://dts-l.org/>
- >
- >
- >
- >
- >

>
>
> *"Pretzel" <Pretzel@discussions.microsoft.com> wrote in message*
> *news:B9F7CEA9-1800-4A5D-A00A-F5CE508E4EC8@microsoft.com...*
>> *20GB HD is NTFS & system came w/Restore CD which hasn't worked either.*
>> *Somehow the system will not boot off the CD drive even though the BIOS is*
>> *set*
>> *to boot from there first. Thanks.*
>>
>> *"Bert Kinney" wrote:*
>>
>>> *Also, is the partition XP is installed on Fat32, or NTFS?*
>>>
>>> --
>>> *Regards,*
>>> *Bert Kinney [MS-MVP DTS]*
>>> *<http://dts-l.org/>*
>>>
>>> *"Pretzel" Wrote:*
>>>> *XP Home with all updates installed except XP2.*
>>>>
>>>> *"Bert Kinney" wrote:*
>>>>
>>>>> *Hi Pretzel,*
>>>>>
>>>>> *What version of WinXP are you running, and are there any Service Packs*
>>>>> *installed?*
>>>>>
>>>>> --
>>>>> *Regards,*
>>>>> *Bert Kinney [MS-MVP DTS]*
>>>>> *<http://dts-l.org/>*
>>>>>
>>>>>
>>>>> *"Pretzel" wrote*
>>>>>> *Bert,*
>>>>>>> *Can't try using system restore as I have not been able to get to a*
>>>>>>> *command*
>>>>>>> *prompt. Tried using a floppy boot disk as well; system starts up, I*
>>>>>>> *can*
>>>>>>> *press*
>>>>>>> *F8 to get startup options, but none of them will loadl just keep*
>>>>>>> *getting the*
>>>>>>> *same error message, though when attempting to do Safe Mode, the*
>>>>>>> *system*
>>>>>>> *lists*
>>>>>>> *the different drivers and seems to hang at agp440.sys before showing*
>>>>>>> *the*
>>>>>>> *other message and then restarts itself.*
>>>>>>>
>>>>>>> *Pretzel*

> > > > >
> > > > > *"Bert Kinney" wrote:*
> > > > >
> > > > > *Hi Pretzel,*
> > > > >
> > > > > *Try using a restore point.*
> > > > > *How to start the System Restore tool at a command prompt in Windows*
> > > > > *XP:*
> > > > > <http://support.microsoft.com/kb/304449>
> > > > >
> > > > > *--*
> > > > > *Regards,*
> > > > > *Bert Kinney [MS-MVP DTS]*
> > > > > <http://dts-l.org/>
> > > > >
> > > > > *"Pretzel" wrote*
> > > > > > *My notebook was in the process of defragging when it crashed and*
> > > > > > *locked up at*
> > > > > > *46% complete. Now system will not run at all, even from CD even*
> > > > > > *though the*
> > > > > > *BIOS is set to boot from CD first. Windows splash screen will*
> > > > > > *show*
> > > > > > *for up to*
> > > > > > *5 minutes, then screen goes blank then the following error*
> > > > > > *message*
> > > > > > *show us*
> > > > > > *for approx 30 seconds: STOP: c0000139 Entry Point Not Found. The*
> > > > > > *procedure*
> > > > > > *entry point I_RpcExceptionfilter could not be located in the*
> > > > > > *dynamic*
> > > > > > *link*
> > > > > > *library RPCRT4.dll. System then just keeps rebooting. Have tried*
> > > > > > *to*
> > > > > > *run Safe*
> > > > > > *Mode, Last known config, nothing works. Any suggestions short of*
> > > > > > *reformatting*
> > > > > > *drive? Would I at least be able to pull drive out of notebook and*
> > > > > > *hook up to*
> > > > > > *another machine to pull the files off? Thanks.*
>
>
>