

Re: UNMOUNTABLE_BOOT_VOLUME & booting XP from a floppy...

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-11/7862.html

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Date: 11/23/04

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I am not sure if you can use someone else's CD for the Recovery Console installation.

Are you using the proper download?

The one you are using does not apply to SP-1 or SP-2.

Try downloading again, be sure to get the correct copy:

<http://support.microsoft.com/?kbid=310994>

Also...

Power off

Desktop:...Open the case and reseal the hard drive IDE ribbon cable at both ends.

Laptop:... simply remove and reinsert the hard drive.

If that fails:

<http://support.microsoft.com/?kbid=297185>

<http://support.microsoft.com/?kbid=315403>

Otherwise go to the website of the hard drive manufacturer and download their hard drive diagnostics.

Do you have a hard drive overlay such as Max Blast?

Windows XP sometimes has issues with overlay software.

You may need to perform a Clean Installation without their overlay software which is not needed anyway.

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Jupiter Jones [MVP]

<http://www3.telus.net/dandemar/>

"Matt" <surpluss.nospam@bellsouth.net> wrote in message news:30h91qF30mlovU1@uni-berlin.de...

> Ok I have a Compaq Presario and a UNMOUNTABLE_BOOT_VOLUME error. I
> know that this can be repaired in the Window's Recovery console but
> since Compaq computers don't ship with a Windows XP disk I have no
> way of opening a Recovery console. So their tech support suggested
> I go to the following site and download an app to make a bootable
> floppy for XP:

>

> <http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=E8FE6868-6E4F-471C-B455>

>

> I run the app and it makes my 6 bootable disks but every time I try

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> to start the computer with the disks it locks up on disk 5 saying :  
>  
> File ksecdd.sys caused an unexpected error (4100) at line 5010 in  
> d:\xpclient\base\boot\setup\setup.c.  
>  
> I've tried remaking the disks and even new disks but nothing seems  
> to help. Any ideas?  
>  
> Also could I use any XP disk to start the recovery console?  
>
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