

Re: Many problems

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-11/4092.html

From: ***Wolverine*** (Wolverine_at_discussions.microsoft.com)

Date: 11/11/04

Date: Thu, 11 Nov 2004 13:09:05 -0800

Hi Chuck,

Another problem. When I go to

<http://members.show.ca/techcd/Winsockxpfix.exe> to download the WinsockXPFix, it says the page doesn't exist there. What do I do?

"Chuck" wrote:

> *On Fri, 5 Nov 2004 07:34:14 -0800, ***Wolverine****
> *<Wolverine@discussions.microsoft.com> wrote:*
>
> *>Dear Chuck, Thank you for responding to my question. I connect to the*
> *>internet with my phone line. The only things I've ever downloaded over the*
> *>internet (other than something from Microsoft) are those programs that scan*
> *>for viruses. They don't find anything except "cookies", and I delete the*
> *>cookies. I have McAfee virus protection. I don't think I have Service Pack*
> *>2. I'm computer illiterate and don't quite understand what you are saying*
> *>about creating a folder (I know how to make a folder, I just wouldn't know*
> *>what exactly what I should put in it and what to do then). If I run one of*
> *>the programs to find adware on my computer, should I buy the program over the*
> *>internet in order to remove the adware? I'll look into the links you listed*
> *>that I haven't already downloaded and see if I can figure out if there is*
> *>anything I can still do. Chuck, why don't my siblings have any problems with*
> *>adware and viruses--and they don't have any antivirus protection like McAfee?*
> *> Does this only happen with XP? I never had these types of problems until I*
> *>got XP!*
>
> *Everybody has problems with adware and viruses. Some folks just don't know*
> *about their problems.*
>
> *Some people buy a new computer because the old one has "worn out". Don't laugh*
> *– this is the truth. But "worn out" is not an irreversible condition – after I*
> *clean out all of the spyware and viruses, it's like new again. I cleaned my*
> *sister's computer (her son uses it too) last year – and removed over 500 traces*
> *of adware / spyware / viruses. She wasn't using any of the protective tools*
> *that I recommended to you, but she is now.*
>
> *Spyware is written to not be detectable – and some you can't detect unless you*

- > *look very carefully, which is why I recommended a dozen different detection /*
- > *protection tools. Your sort of complaint is heard very frequently here, and it*
- > *usually turns out to be an adware / spyware / virus infection.*
- >
- > *All of the tools I recommend are free. You don't have to do anything but*
- > *download them. Some, like AdAware and Spybot, install themselves – you just*
- > *double click on the file you downloaded. Others, like HijackThis, are written*
- > *very simply so 1) They can be easily downloaded, and 2) You see exactly what*
- > *you're installing: 1 module – and you know that's all you're installing.*
- >
- > *So, with HijackThis, you create the new folder C:\HijackThis. Then you copy*
- > *hijackthis.exe into C:\HijackThis. You need to do this because HijackThis*
- > *creates files each time it runs, and the files need to go into a dedicated*
- > *folder. You can put a shortcut to HijackThis on the desktop, or the Start menu,*
- > *if you like. Or you can run hijackthis.exe by double clicking on the entry in*
- > *Windows Explorer, in C:\HijackThis. That's your choice.*
- >
- > *Have you worked with shortcuts yet? They allow you to have a file in one place,*
- > *like have HijackThis.exe in C:\HijackThis, but have an entry (shortcut) for it*
- > *on your desktop. After you copy hijackthis.exe into C:\HijackThis, you Right*
- > *Click on c:\hijackthis\hijackthis.exe, and select "Create shortcut". You can*
- > *rename the shortcut to something shorter, like HijackThis, by Right Clicking on*
- > *the shortcut and selecting "Rename". Then, you can copy the shortcut to your*
- > *desktop, by Copy – Paste. Whenever you want to run HijackThis, you click on the*
- > *desktop shortcut.*
- >
- > *So, take a look at the instructions I provided. Try one, ask questions, get*
- > *comfortable with it. Then try another.*
- >
- > *Oh yeah, if you're running Windows XP, you can AND SHOULD enable Internet*
- > *Connection Firewall (ICF) (pre-SP2) or Windows Firewall (WF) (SP2). Please do*
- > *that first. In Help and Support (from the Start menu), search on "enable ICF"*
- > *for instructions. That is absolutely the first thing you should do.*
- >
- > *When you're done, you can help your siblings. I can guarantee you their*
- > *computers need help too.*
- >
- > *Cheers,*
- > *Chuck*
- > *Paranoia comes from experience – and is not necessarily a bad thing.*
- >