

## Re: TV-Out problem

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-11/3466.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-11/3466.html)

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**From:** Mark L. Ferguson (*marfer\_mvpREMOVE\_at\_hotmail.com*)

**Date:** 11/10/04

Date: Tue, 9 Nov 2004 19:03:44 -0600

Your symptoms are consistent with the classic problem with co-axial cable. The center pin lacks a good physical contact with the plug. If you bend the pin slightly to ensure good physical contact, you will get rid of the slow fade in signal.

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Mark L. Ferguson (NOT an MS-MVP)  
marfers notes for windows xp  
[http://www.geocities.com/marfer\\_mvp/chatNotes.htm](http://www.geocities.com/marfer_mvp/chatNotes.htm)

"Dan K" <joeblow65@mail.com> wrote in message  
news:166e7679.0411080731.240b42f7@posting.google.com...  
> Sorry for the multiple posts, but apparently when posting from the  
> Microsoft Discussion forum, my message got posted even though I  
> received an error indicating there was a failure posting the message  
> and I should try again later. So I tried again later, 7 times in  
> total, all "failed". So here's my 7 copies. Another quality  
> Microsoft product :-)  
> Let's try posting from Google this time and see how that works.  
> Dan K  
>  
> "Dan K" <Dan K@discussions.microsoft.com> wrote in message  
> news:<1B16DAB5-C13D-4A90-A479-24F5BEAFA581@microsoft.com>...  
>> I have an ATI Radeon 9800 Pro which has been having problems with the  
>> TV-Out  
>> capability. ATI has been less than helpful in trying to help me resolve  
>> them. The issue is the quality of the picture is very poor. Before  
>> anyone  
>> interjects and says TV-Out quality is normally poor, I am aware of that,  
>> but  
>> it is even worse than it should be. Specifically what I am seeing is as  
>> follows: While the PC boots the TV-Out quality is as expected. I can  
>> clearly see my POST and early boot-up sequence. The Windows XP splash  
>> screen  
>> looks perfect, than right when the scrolling progress indicator on the  
>> splash  
>> screen pauses (mine always pauses for a split second after being up for a  
>> few  
>> seconds.) the picture becomes very snowy. Shortly thereafter the picture  
>> goes away entirely. Now this happens whether I have any ATI specific  
>> driver  
>> loaded or not. (That is to say, even with no ATI or Windows drivers for  
>> the  
>> 9800 Pro loaded, I get TV-Out up to this point.) If I do have the latest  
>> 9800 Pro drivers loaded, I must enable TV-Out from the driver control

microsoft.public.windowsxp.help\_and\_support: Re: TV-Out problem

>> panel,  
>> however the quality is still very poor as mentioned above. I had a 9700  
>> Pro  
>> in the past which seemed to work fine (except it would overheat so ATI  
>> sent  
>> me a new 9800 Pro replacement)  
>> Additionally, after messing around with it for a while, I decided to  
>> re-install Windows from scratch. Everything worked perfectly for a few  
>> weeks  
>> (including TV-  
>> Out) but then just today, the problem came back. There is nothing I can  
>> put  
>> my finger on in terms of software I have installed, or driver updates I  
>> may  
>> have gotten to cause the issue. I have obviously re-installed all the  
>> video  
>> drivers to no avail. I have also un-installed anything I could think of  
>> since it last worked. No dice. Tried restoring to a restore point where  
>> I  
>> know it worked, still no help.  
>> If anyone knows of any issues, has seen this problem before, or has any  
>> info  
>> on how I can proceed, I would appreciate it very much. I am a software  
>> engineer, so no need to dumb it down for me.  
>> I am currently running SP2 with all the latest updates. However as  
>> mentioned before, I have not updated Windows in the recent past so it did  
>> work with SP2 installed previously.