

microsoft.public.windowsxp.help\_and\_support: Re: Cannot explore with right click.

## Re: Cannot explore with right click.

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-11/1716.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-11/1716.html)

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**From:** Ramesh [MVP] ([ramesh\\_at\\_nojunkmails.com@mvps.org](mailto:ramesh_at_nojunkmails.com@mvps.org))

**Date:** 11/05/04

Date: Fri, 5 Nov 2004 10:42:46 +0530

Geoff,

See if a context-menu handler is causing the problem.

<http://windowsxp.mvps.org/slowrightclick.htm>

If not, check the Event Log to gather more information on the error message.

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Ramesh, Microsoft MVP  
Windows XP Shell/User  
<http://windowsxp.mvps.org>

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Using ToolbarCop to remove the unwanted Toolband, Toolbar Icons and BHO:  
<http://windowsxp.mvps.org/toolbarcop.htm>

-----  
The Parasite Fight - Quick Fix Protocol:  
<http://aumha.org/a/quickfix.php>

-----  
"Geoff" <Geoff@discussions.microsoft.com> wrote in message news:1D878A1F-FA2F-46B4-81BF-8C0BA5C76  
Mark,

Ok. I did as you suggested and I am still having the same problem. Any  
other ideas? Thanks.

"Geoff" wrote:

> Mark,

>

> Okay, sorry about that. I have not actually tried as you suggested yet. I  
> am going to do so tonight. I will let you know the results once I do so. As  
> far as anything else, let's see.

> I have McAfee Antivirus and Personal Firewall installed on both my pc's  
> with SP2. I have to disable MPF to gain internet access since I installed  
> SP2. I run virus scans daily and always come up clean. I also run Ad-Aware,  
> Spybot and C-Cleaner daily also. I also defragment my hard drive daily. A  
> little paranoid? Hey, just because your paranoid doesn't mean that they are  
> not out to get you.

> Any ways, I also have Nero software installed (INCD) and 321 Studio  
> software installed (Pattin Couffin). I removed both programs to make sure  
> there were no conflicts, and I still have the same problem. I have no special  
> hardware, I don't think. Here is a rundown:

>

> -Intel P4 3.2Ghz 800 fsb 512kb  
> -Antec True 450 Watt PSU  
> -MSI 875p Neo FIS2R Motherboard  
> -2x512mb Kingston HyperX DDR 500 PC 4000  
> -MSI 5900 XT Graphics card

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> -WD 120 GB HDD (primary)
> -Maxtor 200 GB HDD (slave)
> -Lite-on 52x32x52 CD-RW
> -Lite-on 8x DVD-RW
>
> I have not installed any programs since installing SP2 except games. (Doom 3
> and Painkiller) And that's pretty much it. As I said before, this problem
> started when I installed SP2. I will try as you suggested when I get home
> from work tonight and let you know what comes of it. Thanks again.
>
> Geoff
>
>
> "Mark L. Ferguson" wrote:
>
> > I would be interested in hearing from you in this thread, if the problem
> > returns.
> >
> > It's very hard for the people who help in this forum to know if things are a
> > conflict, or a bug. The error you report is coming up frequently, after SP2.
> > You obviously did your homework before asking this, and I'm sure you checked
> > for virus, adware, etc, so hearing your result, (and maybe a comment on
> > anything you think you have extra, that might have done it) would help a
> > lot.
> >
> > Some of my suggestions would be...type of antivirus?, type of firewall?
> > Special hardware?
> >
> > --
> >
> > Mark L. Ferguson (NOT an MS-MVP)
> > marfers notes for windows xp
> > http://www.geocities.com/marfer\_mvp/chatNotes.htm
> > ..
> > "Geoff" <Geoff@discussions.microsoft.com> wrote in message
> > news:2595E35B-BD20-40BC-B1C5-DCDA2D4F9DAA@microsoft.com...
> > > Mark,
> > >
> > > Thank you very much. Your help is greatly appreciated.
> > >
> > > "Mark L. Ferguson" wrote:
> > >
> > >> To repair all system files, go to Start/Run, and type: SFC /SCANNOW
> > >>
> > >> --
> > >>
> > >> Mark L. Ferguson (NOT an MS-MVP)
> > >> marfers notes for windows xp
> > >> http://www.geocities.com/marfer\_mvp/chatNotes.htm
> > >> ..
> > >> "Geoff" <Geoff@discussions.microsoft.com> wrote in message
> > >> news:23D340B2-C619-48A7-9ECA-C5A246DF6B98@microsoft.com...
> > >> > Hello. If someone could help, it would be greatly appreciated. I have
> > >> > searched through these forums and have found similar cases, but not
> > >> > quite
> > >> > the
> > >> > same.
> > >> >
> > >> > Here is the problem. Whenever I go to My Computer and right click on a
> > >> > drive
> > >> > (floppy,cd,dvd) to explore the contents of the disc, I get a message
> > >> > that
```

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> > >> > Windows Explorer has encountered a problem and needs to close. I then
> > >> > get
> > >> > a
> > >> > message that Dr. Watson Postmortem Debugger has encountered a problem
> > >> > and
> > >> > needs to close. It does not matter what I place in the drives, they can
> > >> > not
> > >> > be explored. I am running XP Pro w/ SP2. Thank you.
> > >>
> > >>
> > >>
> > >>
> >
> >
> >
```