

Re: user profile issue

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-11/0230.html

From: Rick \ (rick_at_mvps.org)

Date: 10/31/04

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Hi,

He needs to take ownership of them. Right-click the folder, select properties. Go to the security tab and click advanced. You can take control of the folders on the owner tab. For the security tab to appear in a WinXP Pro system, you must disable simple file sharing in the control panel/folder options/view tab. For a WinXP Home system, you must restart in safe mode and logon as administrator. More details here:

HOW TO: Take Ownership of a File or Folder in Windows XP [Q308421]
<http://support.microsoft.com/?kbid=308421>

An additional note for WinXP Pro users: This procedure will not help you recover data if the files are encrypted. All you will be able to do is delete them. To recover encrypted files you will need the original encryption certificate or a Recovery Agent from the installation under which they were encrypted. Without one of these, the files are not recoverable.

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Best of Luck,

Rick Rogers, aka "Nutcass" - Microsoft MVP

<http://mvp.support.microsoft.com/>

Associate Expert - WindowsXP Expert Zone

www.microsoft.com/windowsxp/expertzone

Windows help - www.rickrogers.org

"faissa" <faissa@discussions.microsoft.com> wrote in message

news:80E88A43-E211-40CD-B9F5-27D6C20B4DB6@microsoft.com...

> good day every body I have a friend with win XP pro he his user name and

> other users on his pc but he has an administration right.

> what happend for some reason he sets hi profile user folder in the

> security

> tab

> to make private.

> a month later one of his users get some kind virus or any thing

> so he can boot to win xp any more

> he install xp on his other partition

> to find out that he has no access to his document folder any more

> is there a way to solve this problem

> so he can get his files back

> thank you