

IE 6 and OE 6 Problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-10/8757.html

From: clinestein (jccline_at_newwave.net)

Date: 10/25/04

Date: 25 Oct 2004 13:16:36 -0700

What is the problem with my Browser and E-mail?

I am getting a connection to my ISP and this has been confirmed with the ISP and they walked me through some stuff to try to clear up the problem but they had no effect. I've since discovered that other users on the computer have no problem Browsing or E-Mailing. My Internet Settings seem to be the same as the other users but Web pages still won't display. I installed the latest upgrade, SP2 to XP and turned off the firewall but to no avail.

When I go to a Web Page I get "This Page cannot be displayed". Turning off the XP firewall has no effect.

I also have exceptions set up to accept Ares.com, ICQ Lite, IE, Lexppx.exe (Lexmark), Live Update (Symantec), MSN Messenger, Outlook Express

My Advanced Settings for ISP are on for: Area File Server, SMTP, POP3, HTTPS, HTTP. Also, IMCP has no items checked.

When I try to get my E-Mail using OE6, I get the following error message:

The host 'mail.XXX.com' could not be found. Please verify that you have entered the server name correctly. Account: 'mail.XXX.com', Server: 'mail.XXX.com', Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error: 11004, Error Number: 0x800CCC0D

Also, I'm using Norton Anti-Virus 2005, if that could cause a problem.

As I've said, My Internet Options setup appears to be the same for all users.

Anybody have any suggestions.

Thanks,

Clinestein