

Re: Help & Support Html links not working

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-10/7575.html

From: Ramesh [MVP] (ramesh_at_nojunkmails.com@mvps.org)

Date: 10/22/04

Date: Fri, 22 Oct 2004 18:38:18 +0530

Thanks for the details. Before I proceed further, make sure that you've enabled Active Scripting for the Local Machine Zone. Both in HKEY_CURRENT_USER and HKEY_LOCAL_MACHINE hive.

<http://www.winxptutor.com/helpctrscripting.htm>

"Related Topics" link does nothing

<http://windowsxp.mvps.org/helpctrindex.htm>

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Ramesh, Microsoft MVP

Windows XP Shell/User

<http://windowsxp.mvps.org>

"roitodd" <roitodd@discussions.microsoft.com> wrote in message news:49864700-17C3-406A-8435-E7EC1

Help & Support

Working Remotely

Laptop Hints

Hardware Profiles Overview

On this content page, there appears to be a Microsoft Windows Graphic missing at the top, and there is one of these "XOX" I was referring to in the page, and if I hit the first link (Hardware Profile), I get the "Cannot Display The Page". In this page, every link works the same. In others, some of the links work, and some don't. The Related Topics link always fails in all pages.

Is there a way for me to send a screen shot?

"Ramesh [MVP]" wrote:

> roitodd.

>

> Some links work in different way. That's why I asked the navigation path exactly (an example).

>

> --

> Ramesh, Microsoft MVP

> Windows XP Shell/User

> <http://windowsxp.mvps.org>

>

>

> "roitodd" <roitodd@discussions.microsoft.com> wrote in message news:3D6C8927-B9BA-4D3A-AC36-0E8

> Hi Ramesh.....this is happening on all links in all areas of my help and

> support system. It is definitely a system problem and not a problem with a

> broken link or anything like that.

>

> Thank you much.

>

> "Ramesh [MVP]" wrote:

>

> > Which Topic you're accessing in HelpCtr, and the complete navigation path will help me repro

microsoft.public.windowsxp.help_and_support: Re: Help & Support Html links not working

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> > --
> > Ramesh, Microsoft MVP
> > Windows XP Shell/User
> > http://windowsxp.mvps.org
> >
> >
> > "roitodd" <roitodd@discussions.microsoft.com> wrote in message news:0E5E8E68-1D89-4B8A-BE9A-1
> > I have the same problem as depicted on the web page you reference. I did
> > however check the registry settings that are suggested and they were set as
> > suggested, so this doesn't fix it. In addition, there are "OXO"s instered
> > throughout the help text, apparently as some type of merge field where data
> > is supposed to be inserted.....
> >
> > "Ramesh [MVP]" wrote:
> >
> > > Clicking "Related Topics" and other hyperlinks cause "Cannot display the page" error in Hel
> > > http://www.winxptutor.com/helpctrscripting.htm
> > >
> > > --
> > > Ramesh, Microsoft MVP
> > > Windows XP Shell/User
> > > http://windowsxp.mvps.org
> > >
> > >
> > > "CameronW" <CameronW@discussions.microsoft.com> wrote in message news:84820870-4D2E-4918-A0
> > > I have all the latest XP updates. There are two users on this computer. For
> > > one account, all the links in the help section work. In the other account,
> > > the links do not work. For instance, clicking the 'Related Topics' link
> > > brings up a window with a big red 'X' stating, "The page you are trying to
> > > view cannot be displayed. This may be because .." etc. Anyone have any
> > > ideas? (I have tried a few of the ideas presented in these forums, but none
> > > have worked so far).
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