

outlook settings

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I setup my wife's outlook 2000 to receive her email from her road runner account the same as mine and I get a mail delivery error. Both of our computers are setup the exact same but it says that road runner does not recognize either her username or password. I've gone into roadrunner and both seem to work. Also, I have retyped both into her outlook settings. Does anyone have a clue as to why it recognize her information? My account is the primary. If you could please email me at tjaquin@carolina.rr.com I would greatly appreciate it. Thanks to any and all that can lend a hand.