

RE: Starting and running problems.

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-09/6581.html

From: r (r_at_discussions.microsoft.com)

Date: 09/19/04

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This may help:

Clean Windows Startup and hidden Startup:

<http://www.fixyourwindows.com/optimizewindowsstartup.htm>

Clean Temporary Internet Files, Cookies and other temporary files:

<http://www.fixyourwindows.com/optimizewindowstempfiles.htm>

Spyware/Virus Removal and Prevention:

<http://www.fixyourwindows.com/windowsxpsolutions.htm>

(Links to online virus scans on the same page)

Please make sure that you computer is in perfect condition prior to applying Service Pack 2:

How to successfully install Windows XP Service Pack 2:

<http://www.fixyourwindows.com/winxpsp2install.htm>

Good Luck!

How to optimize Windows XP, 2000, ME
for the best performance (Step-by-step Visual Guide):

<http://www.fixyourwindows.com>

"Jack K" wrote:

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> I am running XP Home SP1.  
> My 'puter was working like a champ until Monday.  
> Suddenly, logging on has become sooooo slow. Starting programs, especially  
> IExplorer are painfully slow. I can send email in Outlook Express, but do  
> not receive.  
> I restored to the previous Thursday, and this made no difference.  
> The verified that the email settings are the same as my laptop which is  
> working fine.  
> Both my desktop and laptop use the wireless router. No startup problems or  
> access problems with the laptop.  
> I tried running McAfee virus scan on the desktop. It hangs up around 12000  
> files.  
> I tried downloading SP 2. The download stops.  
> When I shut down the slloooooow IExplorer, I get the following:  
> CiceroUIWndFrame: iexplore.exe - Application Error (this is in the bar at  
> the top of the box)
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microsoft.public.windowsxp.help_and_support: RE: Starting and running problems.

> The instruction at "0x029627cd" referenced memory at "0x029627cd". The
> memory could not be "read".
> Click on OK to end the program.
> (this appears in the box, next to the X in the red circle)
> Because the use of Restore didn't correct the problem, my guess is that I've
> got either a virus or a corrupt file.
> Problem is I'm old and Polish. That, put together with being computer
> stupid, makes this a dangerous situation. :)
> I have no clue where to go from here.
> Any help is greatly appreciated.
> Thanks.
>
> Jack
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