

## Cannot Send Files As Attachments

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Hi there,

FYI I posted this to msn.discussion and also the office.misc newsgroups, but it might be more appropriate here. Unknown if I had this problem prior to installing SP2, just found this glitch today.

I have MSN 9 Premium installed on XP Pro SP2 system. Have chatted extensively with MSN support who cannot solve this one.

Here's the problem. If I want to send a file direct from Excel 2000 (part of Office Pro 2000 SR1) I get an error message and the file won't attach, or send. This only occurs when MSN is set as my default e-mail handler. Error message as follows.

"MSN -- Access to the following potentially unsafe attachments has been blocked: 288.tmp (removed)... OK."

The number before .tmp changes each time I try to send. If my E-mail is defaulted to be OE6 I don't have any problems. Also note that the "handling of potentially unsafe attachments" in Security tab is DISabled. Also works fine in Outlook 2000 if it is set to be the default mail program.

Additionally a problem when sending a file from Word. I get NO error messages. However, it doesn't open a new e-mail in MSN at all. Then, the second attempt greys out the Send As Attachment and leaves only Fax and PowerPoint. The only way to get out of Word is to hit Ctrl-Alt-Del and END the process. It won't close from Word itself. Only the file closes, but the application stays open.

Finally, if I attach the files (Excel or Word) to a message in MSN (when it is the default e-mail program) then there's no problem. The problem seems to be for sending direct from the Office applications themselves and only when MSN is set to be the default e-mail app.

Any suggestions much appreciated here. Thanks in hopeful anticipation of resolving this as my preference is to use the "Send To (As Attachment)" feature.

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Thanks!

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Lynn