

## Re: Installing SP2

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-09/2868.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-09/2868.html)

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**From:** WinGuy (no\_spam\_at\_nomail.bot)

**Date:** 09/08/04

Date: Wed, 08 Sep 2004 04:40:02 GMT

"DavidM" <DavidM@discussions.microsoft.com> wrote in message news:83E6C882-689E-4F71-B08C-BC0F3ADAE319@microsoft.com...  
> *I try Automatic Update and download SP2 and my PC will not install it. I have*  
> *gotten 3 different error messages – 8024200, 800736CC and 80070570. One of*  
> *the error codes stated something about componet registry, I think. I*  
*upgrade*  
> *to a faster processor in my PC and don't know if the profile on record at*  
> *Microsoft does not recognize my machine due to the new processor. I*  
*finally*  
> *gave up and ordered the CD. Don't know if I'll have probs installing SP2*  
*once*  
> *I get the CD. Any suggestions will be appreciated.*

Changing the CPU or motherboard usually requires reactivation before you can do updates. However, you SHOULD have gotten a cryptic message about it when you tried to update. If you got the CPU from your OEM then they should provide an OEM XP update for you to use. Otherwise, use the exact same retail CD used to perform the original installation and do an in-place repair/update so you can reactivate. It must be the same CD, or you will probably get locked out from using XP completely (you can not use another, and there might be no recovery from the lockout). The last resort alternative is to purchase the full retail version of Pro (Home will not be sufficient), but that might not work to save the original content if XP was never properly licensed. You should always backup your data files in case you have to reinstall programs. Better yet, create a bootable image copy HDD of your original C drive (just in case, you get the image copy utility only from the HDD manufacture because no Windows utility will do it properly). If you create an image drive, then do a FULL check for file structure damage AND for bad sectors BEFORE you try to boot to it (else it might blue screen). Do not format your original C drive until after you've successfully used and fully tested the image backup drive as a boot device for performance errors.