

# Re: System Shutdown RPC Service Terminated

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-09/1035.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-09/1035.html)

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**From:** Bruce Chambers ([bruce\\_a\\_chambers\\_at\\_h0tmail.com](mailto:bruce_a_chambers_at_h0tmail.com))

**Date:** 09/03/04

Date: Thu, 2 Sep 2004 19:19:26 -0600

Greetings --

If you connected the PC to the Internet without having first enabled a firewall, without having first installed an antivirus application with current virus definition files, and before installing the KB828471 Hotfix, you're very likely to get infected from any of the thousands of PCs on the Internet that are constantly broadcasting the Blaster and/or Welchia worms. It only takes a few seconds of exposure.

To stay on-line long enough to get the necessary updates, patches, and removal tools, click Start > Run, and enter "shutdown -a" when the next RPC countdown begins. This will abort the shut down. Also, make sure you've enabled a firewall before starting, to preclude any more intrusions while getting the updates/patches/tools.

MS04-012 Cumulative Update for Microsoft RPC-DCOM

<http://support.microsoft.com/default.aspx?scid=kb:en-us:828741>

What You Should Know About the Blaster Worm

<http://www.microsoft.com/security/incident/blast.asp>

W32.Blaster.Worm a.k.a. W32/Lovesan.Worm

<http://www.symantec.com/avcenter/venc/data/w32.blaster.worm.html>

W32.Blaster.Worm Removal Tool

<http://www.symantec.com/avcenter/venc/data/w32.blaster.worm.removal.tool.html>

W32.Welchia.Worm a.k.a. W32/Nachi.Worm

<http://securityresponse.symantec.com/avcenter/venc/data/w32.welchia.worm.html>

W32.Welchia.Worm Removal Tool

<http://www.symantec.com/avcenter/venc/data/w32.welchia.worm.removal.tool.html>

McAfee AVERT Stinger

<http://us.mcafee.com/virusInfo/default.asp?id=stinger>

Bruce Chambers

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Help us help you:

<http://dts-l.org/goodpost.htm>

<http://www.catb.org/~esr/faqs/smart-questions.html>

You can have peace. Or you can have freedom. Don't ever count on having both at once. - RAH

"Mark" <Mark@discussions.microsoft.com> wrote in message

news:C9F87FDC-AD2C-429B-BE99-BE26CA3BDCF6@microsoft.com...

>I have encountered a problem I can not seem to fix. When I scan my

>system for

> spyware/other unwanted crap with Ad-Aware a "System Shutdown" prompt

> comes up

> and proceeds to restart my computer after 1 minute. The top text of

> the

> prompt basically says to save all work currently open and "The

> Shutdown was

> initiated by NT AUTHORITY\SYSTEM". The bottom text of the prompt

> says

> "Windows must now restart because the Remote Procedure Call (RPC)

> service

> terminated unexpectedly. I have scanned my system with Ad-Aware on

> numerous

> occasions without this failure occurring. Can someone please help me

> determine

> what is causing this problem. Thanks.