

Re: XP2 Problem starting computer.

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-08/3948.html

From: Township of East Hanover (*someone_at_somewhere.com*)

Date: 08/13/04

Date: Fri, 13 Aug 2004 08:21:46 -0400

Hi Feng,

Thanks for the reply. I do have Symantec Antivirus Corporate 9.0 Client installed on this machine. I will try again without the Antivirus software.

Rui

"Feng Mao" <fengmao@online.microsoft.com> wrote in message news:W4xMMgRgEHA.480@cpmsftngxa06.phx.gbl...

> *Hi Rui,*

>

> *Thank you for posting!*

>

> *I wonder if you have any AntiVirus or other System tools installed before installing Service Pack 2. Such software may corrupt the upgrade process. So please temporary disable or remove any AntiVirus software and other system tools and it will be better to perform clean boot before the upgrade.*

>

> *For more information about clean boot, please refer to KB article Q310353:*

> *How to Perform a Clean Boot in Windows XP*

> (<http://support.microsoft.com/default.aspx?id=310353>).

>

> *Have a good day!*

>

> *Thanks & Regards,*

>

> *Feng Mao [MSFT], MCSE*

> *Microsoft Online Partner Support*

>

> *Get Secure! – www.microsoft.com/security*

>

> =====

> *When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.*

>

> =====

> *This posting is provided "AS IS" with no warranties, and confers no*

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rights.

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> -----
> / NNTP-Posting-Date: Thu, 12 Aug 2004 10:07:34 -0500
> / From: "Township of East Hanover" <someone@somewhere.com>
> / Newsgroups: microsoft.public.windowsxp.help_and_support
> / Subject: XP2 Problem starting computer.
> / Date: Thu, 12 Aug 2004 11:07:34 -0400
> / X-Priority: 3
> / X-MSMail-Priority: Normal
> / X-Newsreader: Microsoft Outlook Express 6.00.2800.1437
> / X-MIMEOLE: Produced By Microsoft MimeOLE V6.00.2800.1441
> / Message-ID: <_pydndNvIZcrGobcRVn-gg@garden.net>
> / Lines: 28
> / NNTP-Posting-Host: 67.80.189.197
> / X-Trace:
>
sv3-wBDPPM6eYkwu4/XtGkGxDwCo4WwPQA5RUMHpa3iNavELLJTDXc3eGCB0lq0FLK0waniRXbiN
>
VH2Yp9z!UNrhgMU5QU8khxw8sbP3C/r7v6pSgw1CdKV8mLS3t+bbMbTyv1EeDLz4XKpwi/n1vYq6
> oNDBPrO6!l2OBfE3ceJUO
> / X-Complaints-To: abuse@tellurian.com
> / X-DMCA-Complaints-To: abuse@tellurian.com
> / X-Abuse-and-DMCA-Info: Please be sure to forward a copy of ALL headers
> / X-Abuse-and-DMCA-Info: Otherwise we will be unable to process your
> complaint properly
> / X-Postfilter: 1.3.13
> / Path:
>
cpmsftngxa06.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.sul.t-online.de!t-onlin
>
e.de!border2.nntp.dca.giganews.com!border1.nntp.dca.giganews.com!nntp.gigane
>
ws.com!local1.nntp.dca.giganews.com!nntp.garden.net!news.garden.net.POSTED!n
> ot-for-mail
> / Xref: cpmsftngxa06.phx.gbl
> microsoft.public.windowsxp.help_and_support:457386
> / X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
> /
> / After Installing SP2 my computer wouldn't restart and the event Manager
> / recorded the following error:
> /
> / Service Control Manager Event Id: 7026
> /
> / The following boot-start or system-start driver(s) failed to load:
> /
> / AFD
> / ASPI32
> / awlegacy

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> / *Fips*
> / *IPSec*
> / *MRxSmb*
> / *NetBIOS*
> / *NetBT*
> / *P3*
> / *RasAcd*
> / *Rdbss*
> / *SAVRT*
> / *SYMPTDI*
> / *Tcpip*
> /
> / *Using System Restore Point got my computer going again. I installed the*
> / *production build of the patch from the Developer, Professional release.*
> /
> / *Rui*
> /
> /
> /
>