

Re: Windows XP Shutdown Issue

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-08/3583.html

From: Rock (*rock_at_comcast.nospam.net*)

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Chris Pohlads-Thomas wrote:

> *I have a question regarding Windows XP shutting down. I have a user that,
> occasionally when he goes to shutdown, it takes a little bit to shut down
> and after it says Windows is shutting down it kind of hangs. The mouse is
> still available, but it does not actually shut down or reboot. I ran
> RegClean on it to see if it was a registry issue but it still seems to do it
> some. It almost appears to me as though some program application is not
> shutting down properly. Now, if he logs in and we tell it to reboot without
> running programs it reboots just fine. Also, with some applications after
> he runs them, it will reboot just fine. If I boot into windows, load the XP
> cd in there and run a repair, should this fix it? Or does anyone else have
> any other suggestions.*
>
> *Chris*

A program is hanging up. Running a repair install probably won't help.

See these two shutdown troubleshooting links:

<http://aumha.org/win5/a/shtdwnxp.htm>

<http://www.mvps.org/sramesh2k/slowshutdown.htm>