

Error in winlogon.exe whenever I press Win+L

Source:

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Here's the error:

Title: "Winlogon generic control dialog: winlogon.exe – Application Error"

Message: "The instruction at "0x01035f81" referenced memory at "0x00000006". The memory could not be "read"."

Then I can click OK to terminate, in which case Windows reboots, or click on Cancel to debug, which is pretty worthless to me.

I have two software firewalls up (ICF on the ICS host and ZoneAlarm Pro on this one) and Norton Antivirus 2003 checking new files. I think this error began occurring after I ran a registry defragmentation tool, but I don't see how the registry would cause program errors of this nature to occur. The error happens whenever I press Win+L, but I can still work in Windows by just moving the box out of the way.

But here's the funny thing: Every time this happens, the instruction reference is always different, but the referenced memory range is always 0x00000006. And this isn't thrown in the system logs, either. I can run Windows normally by just moving the window off-screen.

Did I miss an update somewhere? Should I just forget about it and run System Restore, or is there some other way that lets me stay in the present? Running System Restore would wipe out some of my ZoneAlarm settings and new updates.