

Re: I still need help

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-07/6720.html

From: TracySmith159 (*TracySmith159_at_discussions.microsoft.com*)

Date: 07/22/04

Date: Thu, 22 Jul 2004 10:16:01 -0700

I didn't change Drives. Our Problems started with a power outage, or atleast that when it all happened. I don't have any warrenty's. Is there a way to test and see if the power surge damaged anything? I have it on two surge protectors that say they are still protecting.?. Should I get new surge protectors?

"Don MI <>" wrote:

>
> *"TracySmith159" <TracySmith159@discussions.microsoft.com> wrote in message
> news:C036EEB8-C708-43CD-BF1F-AB33F84C7867@microsoft.com...
> > Ok. I've got the disk clean up to run. I've deleted all temp files,
> checked for virus, spyware and ad ware. I have defag too. My husband found
> out something about checking the IDE channel's tranfer mode. He was told it
> should be DMA. It's on PIO mode. He put it on DMA if available. He says he
> need to change it in the BIOS. We don't know how to access the BIOS. I'm
> going to look more, and I don't know how to change it. The main problem we
> are tring to fix is slow start up speed. Slow Computer in some programs and
> mulitasking is impossible with the slow speeds.
> > My Computer is an OEM.
> >
>
> {SNIP}
>
> I think you have finally hit on your problem. If the drive is operating in
> PIO, you will have slow operation. You stated: "He put it on DMA if
> available". By this statement, I assume you mean that your husband changed
> the selection in Hard Devices, Controller Properties. If so, I suspect that
> you have a problem with your hard disk controller or your hard drive. Do I
> recall correctly that in a prior post you stated that you changed your hard
> drive? If so, I would check the data cable connectors {both ends of the
> wide cable}. Ensure that the connectors have no bent pins and are installed
> and seated correctly. While it is possible that even a new drive could be
> defective, I suspect that your power surge damaged your hard drive
> controller {likely part of your mother board}.
>
> I do not believe that going into BIOS will solve your problem {could be
> wrong}. To get into BIOS setup you press a key as the computer starts from
> a off state. The key to press varies with your BIOS. It could be F1, F2,*

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- > *DEL etc. As computer starts, look at the display for a message like Press*
- > *{the key} for Setup. If you get the message, you have the key to press.*
- > *Else, you need to check you computer manual or with your computer OEM*
- > *technical support. I do not recall if you mentioned your computer type. If*
- > *you post it back {stay in the same thread}, someone with the same computer*
- > *manufacturer may be able to help with the needed key.*
- >
- > *If the problem is the controller on your mother board, then likely you need*
- > *to replace the mother board {costly if not under warranty}.*
- >
- > *Don*
- >
- >
- >