

## Account Lock-Out

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-05/4445.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-05/4445.html)

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**From:** Phil (*cgmsyn\_at\_hotmail.com*)

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I was a victim of the smarmy little bastard's Sasser variant

On advice from Hewlett-Packard tech support, I reinstalled XP from CD into folder Windows1 and then copied contents of folder Windows to Windows1. This copy stage was not completely successful as several files wouldn't be overwritten.

Every time the PC now starts, Windows File Protection mithers me about "Files that are required for Windows to run properly have been replaced by unrecognised versions" and asks for WXP Service Pack 1 CD to be made available. When I do this and click Retry nothing useful happens, the choices given are not relevant

On the reinstall I had to create an Administrator account and password which appears in Explorer as Administrator.HOMEPC-LVEKP9OJ, where it got the LV etc I've no idea. This has now become the Administrator account and appears on the logon screen as Administrator with no HomePC etc trailing it. I get access by using the NEW password created on reinstall.

The problem is, the original Administrator account, appearing in Explorer as simply `Administrator' will not let me in, I can't access it through Explorer, the name `Administrator' on the account logon screen is obviously referring to the NEW one

I've tried on the Account logon to add the `HOMEPC' etc after Administrator but it won't recognise either the old or new passwords; I appear to be stuffed

I have loads of required files in the OLD Administrator folders; I know they are still there by the C: volume used

Any advice on getting back the contents of the OLD Administrator would be much appreciated

My plan is to copy all required files to external media and then re-install Windows to Windows folder. At the moment it's like working with someone else's PC, everything needs reinstalling or resetting, permissions are all to hell, program calls won't work etc

I hope they don't lock up the smarmy bastard; just put him for 5 mins in a room with 3 or 4 others who've suffered `cos of the little nurd

As for HP, I have had no replies to my please for help; I'd get more sense from the factory cat

Regards

Phil