

Re: internet

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-05/3046.html

From: Jym (*_at_home*)

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Are you positive that you have no viruses or trojans ? Your symptoms sure point to a virus / trojan. Confirm it with a different virus scan. My AVG failed but I found three trojans with this scan. Jym

<http://www.pandasoftware.com/activescan/>

"sbear" <anonymous@discussions.microsoft.com> wrote in message news:901AACDC-F37D-4F7D-9E46-6E3CAD76D831@microsoft.com...
> *Everytime I try to get online on my home computer...I get an error box* stating that windows has encountered a problem and needs to shut down immediately. Any ideas why? Sometimes, I am able to surf the net if I go to the search button from the start menu and work from there. I am able to chat on my yahoo messenger as well. I have ran updates and security protection. I have no viruses. I have cleaned up everything that I know how to clean up. Please help...