

Re: System Restore – Blank Dialog Box

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-04/10152.html

From: Rick \ (rick_at_mvps.org)

Date: 04/29/04

Date: Wed, 28 Apr 2004 21:53:41 -0400

Hi,

You went sort of overboard. Just reinstall Outlook Express. Go to the Control Panel/Folder Options/View tab, set it to "Show hidden files and folders" and uncheck "Hide protected operating system files [recommended]". Also uncheck "Hide extensions for known file types".

Then, open Windows Explorer from Start/All Programs and go to the C:\Windows\Inf folder. Locate the msoe50.inf file, right-click it and choose install.

You may need to either insert your WinXP CD or know where your I386 folder is located on the hard drive. You may also need to know where the \ServicePackFiles folder is (usually under the Windows directory).

--

Best of Luck,

Rick Rogers aka "Nutcase" MS-MVP - Windows

Windows isn't rocket science! That's my other hobby!

<http://mvp.support.microsoft.com/>

Associate Expert - WinXP - Expert Zone

www.microsoft.com/windowsxp/expertzone

Win98 Help - www.rickrogers.org

"Graham" <anonymous@discussions.microsoft.com> wrote in message news:EDD7CD62-A6CD-4379-A9D4-062CFA4DB766@microsoft.com...

> Hi Rick,

>

> I had installed a security patch received from windows update, following
> this I started to have problems, first with outlook express which gave an
> error message "MSOS.DLL could not be initialised. Outlook Express may not
> be installed correctly" I attempted to reinstall IE6 (from XP Service
> Pack 1 CD) to correct this. The reinstallation seemed to go OK but did
> not work as I obtained the the same error message following the
> reinstallation. I then went for system restore but found the problem I
> posted in the newsgroup. I am now getting an increasing number of freezes
> and lockups. I appreciate your assistance, what about going for an XP
> repair?

>

> Thanks

>

> Graham

>

microsoft.public.windowsxp.help_and_support: Re: System Restore – Blank Dialog Box

> ----- Rick "Nutcase" Rogers wrote: -----
>
> Hi Graham,
>
> Are there any other system problems? Why were you trying to restore in
> the
> first place?
>
> --
> Best of Luck,
>
> Rick Rogers aka "Nutcase" MS-MVP - Windows
> Windows isn't rocket science! That's my other hobby!
> <http://mvp.support.microsoft.com/>
> Associate Expert - WinXP - Expert Zone
> www.microsoft.com/windowsxp/expertzone
> Win98 Help - www.rickrogers.org
>
> "Graham" <anonymous@discussions.microsoft.com> wrote in message
> news:6EDDCA9F-EDBD-4F9A-8A4D-249319C50865@microsoft.com...