

## Re: CD Access problems Help!

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2004-03/9147.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-03/9147.html)

---

**From:** roger (sergiorogerdon'tspam\_at\_esmas.com)

**Date:** 03/23/04

Date: Mon, 22 Mar 2004 20:56:43 -0600

Hi Joyce,

On Mon, 22 Mar 2004 13:56:13 -0800, "Joyce" <joyce\_doug@yahoo.com>  
wrote:

>When I downloaded Microsoft Office XP Pro to my computer, I did not download the Front page program, now I am trying to use the CD, and it comes back with this message:  
>This patch could not be opened. Verify that the patch package exists, and that you have access to it or contact the vendor to verify that this is a valid windows installer patch package.  
>I know it's a valid package, as I downloaded it to this computer in September. Does anyone know why I get this reply when I try to use the CD

Try adding Frontpage to your Office installation by going to Control Panel > Add/Remove programs > Microsoft Office. Click on change, then on add or remove components. Choose Frontpage from the options. It will require you to put the Office CD in the CD-ROM.

Good luck