

Event ID 1507 / Weird hangs

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2004-03/6507.html

From: Rick (*newsaccount2001_at_yahoodotco.m*)

Date: 03/16/04

Date: Tue, 16 Mar 2004 23:01:50 +0100

Hi,

I've got a machine here running Windows XP Professional /SP1 on a P4 2.6Ghz, 1Gb RAM, Systemdisk with 5,6Gb free and two users sharing the computer. One of the users has no problem with using the computer, but the other user (User 2 we'll call him) experiences a lot of hang-ups after logging on (mostly using 'Switch User'). Internet Explorer, e.g., can be started, but cannot be closed ('Program not responding - send error report - yes - close; IE stay active, try to close it and get into this eternal loop). Ignoring the IE errorloop, the user tries to log off; after 3-5 minutes User 2 gets 'Logging off' screen and after that, the machine just hangs. It never seems to get out of the Logging off. Only hard reset will help (with the other active user losing all active apps and possible data).

Now, after examining the Application Log, User2 always generates the following entry in the Application log:

Event Type: Error

Event Source: Userenv

Event Category: None

Event ID: 1507

Date: 16-3-2004

Time: 13:01:56

User: COMPUTER\User2

Computer: COMPUTER

Description:

This computer is in manual policy mode, but the policy file cannot be found. Windows is logging you on without applying any policy. Return value (The system cannot find the file specified.).

For more information, see Help and Support Center at

<http://go.microsoft.com/fwlink/events.asp>.

I have search EventID.net, the Internet, Knowledge base, but I cannot find anything that combines this 'Description' with Event 1507. The only 1507 I can find is in conjunction with Exchange, but User2 is not using Exchange. Office 2003 is installed on the computer and used for e-mail, word

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processing etc. but uses POP accounts.

Has anyone else experienced this? Please let me know because I want to find a solution to this problem....

Kind regards,

Rick

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